



2020 ANNUAL REPORT



Photo Credit: N. Godin

District of Lake Country **Annual Report**

For the fiscal year ending December 31, 2020

Prepared by Finance and Administration with contributions from across the organization

District of Lake Country 10150 Bottom Wood Lake Road Lake Country, BC V4V 2M1

www.lakecountry.bc.ca



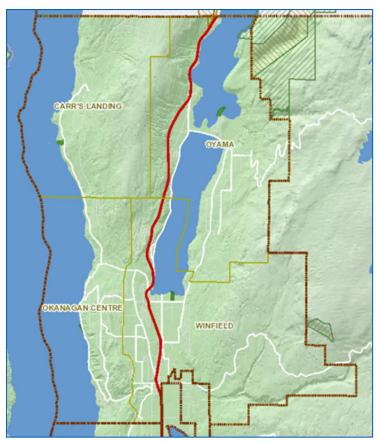
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Community Profile

Nestled in the scenic Okanagan Valley, Lake Country is uniquely located on the shores of three magnificent lakes, no doubt a key reason the community of 15,654 people continues to outpace the provincial growth rate as people flock here to experience Life. The Okanagan Way.

Lake Country is part of the Central Okanagan, the largest population centre between Vancouver and Calgary. Lake Country sits between Kelowna and Vernon along Highway 97 and boasts easy air access via the Kelowna International Airport. The community is a hub of growth and innovation for tourism, agriculture, technology, business and the arts.

Lake Country is made up of four distinct communities: Carr's Landing, Okanagan Centre, Oyama and Winfield. Okanagan Lake is the community's western boundary and Wood Lake sits in the centre of the community with an isthmus separating it from Kalamalka Lake, the southern portion of which is within Lake Country. Comprising a geographic area of 122.16 square kilometers, Lake Country offers a balance of rural and urban experiences with its major industries being agriculture and tourism. Forty percent of the land in the District is within the Agricultural Land Reserve and major crops include apples, peaches, pears and cherries. Serene Okanagan lakes, exquisite orchards and vineyards, and miles of sun-drenched landscapes; this is what makes Lake Country the perfect setting for work and play.



Population	2018	2017-18	2019	2018-19	2020	2019-20
Centre	Population	Change	Population	Change	Population	Change
Central Okanagan	213,831	2.6%	218,454	2.2%	222,748	2.0%
Lake Country	14,882	4.7%	15,320	2.9%	15,654	2.2%

^{*} Please note, the Climate Action Revenue Incentive Program reporting is not included in the 2020 Annual Report. Due to the COVID-19 pandemic, the provincial government suspended reporting requirements for 2020.

MESSAGE FROM MAYOR JAMES BAKER

On behalf of Council, I am pleased to present the District of Lake Country Annual Report for 2020.

It was one of the strangest, most challenging years I have experienced in my time as the Mayor of Lake Country, and it wasn't just the typical construction projects, community improvement initiatives or development applications that tested this organization and your elected Council. It was facing the global COVID-19 pandemic and the constantly evolving public health protocols.

On page 7, we have broken out how Council approached the hardships and uncertainty faced by the residents and business owners of Lake Country and what we did as a group to try to help people through this tough time. I am grateful to my fellow council members who showed tremendous compassion, ingenuity and generosity of spirit in tackling the issues that arose due to the pandemic. Despite the challenge, we were still able to meet virtually, or safely-distanced, to engage in a Council Vision workshop, which produced Council's new Mission, Vision and Values that you will find below.

You will also notice, as you flip through the pages of this report, that the staff of the District of Lake Country continued to work towards achieving Council's strategic goals throughout 2020. Our staff did not slow down despite having closed and partitioned offices, wearing masks, increased sanitation practices and alternative work arrangements. I know I speak on behalf of all Council in thanking the staff of the District of Lake Country for their dedication and hard work during a very difficult time.

Although we couldn't enjoy the face-to-face celebrations and awards that I, and all Council, look forward to each year, we are

still able to recognize a great deal of progress made in our community. Bottom Wood Lake Road upgrades, Okanagan Rail Trail improvements, water and wastewater master planning, fire hall construction and a new Agricultural Plan are just a few of the initiatives underway or completed in 2020.

On behalf of Council, I want to again thank our many volunteers who make our community a better place. Council benefits greatly from the



work volunteers do on its advisory committees and so many other residents are helped through the kindness and selflessness of our community volunteers.

Understandably, some timelines for strategic goals and capital projects have been impacted by the pandemic and a budget shortfall from loss of revenue from our closed facilities had to be addressed in the 2021 budget, but this challenge has proven to me again that this great community is remarkably resilient.

James Baker MAYOR

Council's Vision, Mission & Values

VISION

Lake Country,
Living the
Okanagan Way.
Embracing our
Histories and
Nurturing our
Future

MISSION

To nurture a healthy natural environment, strong rural character and urban core, sustainable infrastructure, economic opportunities, an inclusive community with involved citizens, through respectful, transparent government, focused on balanced strategic decision-making.

VALUES

Integrity: We practice honesty by showing a consistent adherence to our shared vision and mission statement and through the truthfulness and accuracy of our actions.

Accountability: We answer to our citizens with the expectation that we acknowledge and assume responsibility for our actions, decisions and policies at all times.

Empathy: We make a sincere effort to understand our citizens' perspective and assist them with all our abilities within the boundaries given to us by the law, local regulations and approved policies.

llars	ENVIRONMENT	Maintaining a healthy and natural environment through responsible use, protection, and sustainable practices.
Pi	INFRASTRUCTURE	Well maintained infrastructure and facilities that meet community needs and allow growth and development for prosperity.
s Five	ECONOMY	Building a strong and vibrant community by attracting, supporting and retaining businesses and residents.
incil	SOCIAL	Building Social Capital and engaging citizens and partners to improve the well-being and diversity of the community.
Col	GOVERNANCE	Fiscally sustainable government focused on strategic decision-making, transparency and inclusiveness.

LAKE COUNTRY COUNCIL



LAKE COUNTRY COUNCIL 2018-2022

Back Row, from left: Councillor Penny Gambell, Councillor Todd McKenzie; Mayor James Baker, Councillor Cara Reed, Councillor Jerremy Kozub. Seated, from left: Councillor Blaire Ireland, Councillor Bill Scarrow.

2020 COUNCIL COMMITTEES



Mayor James Baker

Access & Age-Friendly Committee Airport Advisory Committee Joint Advisory Committee (OKIB) Nominating Committee Director, RDCO Board

UBC External Community Advisory Committee

2020 311 Resolutions

FAST

34 Council Meetings & Public Hearings

224 Letters from the Public

19 Committees & Commissions **FACTS**



Councillor Penny Gambell (Councillor-at-Large)

Agricultural Advisory Committee Economic Development & Tourism Committee Joint Advisory Committee (OKIB) Parcel Tax Roll Review Panel (Alternate)

Water Services Advisory Committee Alternate Director, RDCO Board Safe Schools Committee Tourism Kelowna



Councillor Todd McKenzie (Oyama)

Parks & Recreation Advisory Committee Water Services Advisory Committee Parcel Tax Roll Review Panel (Alternate)

Agricultural Advisory Committee Joint Advisory Committee (OKIB) Lake Country Senior Housing Society Board Lake Country Health Planning Society (Alternate) Winfield Senior Citizens' Society (Alternate)



Councillor Blair Ireland (Okanagan Centre)

Parks & Recreation Committee Public Art Advisory Commission Water Services Advisory Committee Parcel Tax Review Panel

Joint Advisory Committee (OKIB)

Nominating Committee Airport Advisory Committee (Alternate):

Tourism Kelowna (Alternate)



Councillor Cara Reed (Carr's Landing)

Economic Development & Tourism Committee Parcel Tax Roll Review Panel Lake Country Chamber of Commerce Joint Advisory Committee (OKIB) Economic Development Commission (RDCO) Okanagan Regional Library Board (Alternate) Lake Country Health Planning



Councillor Jerremy Kozub (Winfield)

Parks & Recreation Advisory Committee Public Art Advisory Commission Parcel Tax Roll Review Panel

Joint Advisory Committee (OKIB) Municipal Insurance Association Safe Schools Committee (Alternate)



Councillor Bill Scarrow (Councillor-at-Large)

Access & Age-Friendly Committee Economic Development Joint Advisory Committee (OKIB) Parcel Tax Roll Review Panel (Alternate) Nominating Committee

Commission (RDCO) Lake Country Senior Housing Society Board (Alternate) Winfield Senior Citizens' Society

STRATEGIC PRIORITIES 2020

At the beginning of each term, Lake Country Council establishes its *Strategic Priorities* which identifies topics of focus for the organization. Each year, Council revisits its priorities and adjusts as necessary. Council is continually updated throughout the year on progress made towards reaching its goals.



Priority 1 - Wastewater Master Plan

Lake Country's Liquid Waste Management Plan involves storm water, septic systems, sewer collection and treatment. With more connections being added to the system, it is nearing maximum capacity. Council needs to determine what steps need to be taken to ensure the safe management of Lake Country's wastewater.

2020 Achievements

- Grant application submitted to Provincial and Federal Funding Partners
- Status update to Council November 2020

Upcoming Objectives

- Public consultation
- Creation of Public Advisory Committee
- Project Charter
 Development



Priority 2 - Water Master Plan

The Water Master Plan, last updated in 2012, is a 20-year strategic plan to provide water that is sustainable and affordable for the community and the environment. The plan identifies key investments in the form of prioritized projects and operational considerations and is accompanied by a financial strategy.

2020 Achievements

- Stakeholder analysis of issues and interest by Ward were considered.
- Status update to Council November 2020

Upcoming Objectives

Updated Water Master Plan completion, 2021



Priority 3 - Forest & Vegetation Strategy

Council directed that a Forest and Vegetation Strategy be developed to guide the regulation of landscaping and vegetation in the community. The strategy will include enforcement recommendations. Potential additional steps include reviewing the Official Community Plan and Zoning Bylaw with respect to vegetation.

2020 Achievements

 Council strategic planning workshop in July

Upcoming Objectives

- Consultant selection
- Draft strategy to Council



Priority 4 - Zoning Bylaw Review

As the community continues to grow, Council wished to review the District's current Zoning Bylaw.

2020 Achievements

 Strategic planning workshop with Council in December

Upcoming Objectives

 Initial Zoning Bylaw amendments to be brought for Council consideration in June 2021



Priority 5 - Economic Development Strategy

Council wants to implement a strategy to support local businesses as well as encourage main street business development. Tourism is a key element to this consideration and must balance the needs of the community with the economic interest in promoting Lake Country's tourism opportunities.

2020 Achievements

 Strategic planning workshop with Council in October

Upcoming Objectives

Strategy Development

You can find more information about Council objectives within the departmental highlights of this report.

UNPRECEDENTED CHALLENGE: COVID-19

For the first time ever, the District of Lake Country Municipal Hall closed its doors to the public in March 2020 in response to the COVID-19 global pandemic. Other District facilities, including Beasley Community Centre, Winfield Arena. Creekside Theatre and the Seniors Activity Centre, were closed as well. This was the beginning of a complex series of considerations by Lake Country Council as it moved to adapt to the ever-changing public



health orders and minimize the devastating effects of the COVID-19 pandemic on the community.

April 2020

- Council rescinded the motion to increase the parcel tax by approximately \$25 per parcel. Funding was meant to be put towards the Transportation for Tomorrow plan.
- Council agreed to extend the due date for 2020 property taxes and utility bills.
- Approval was given to extend timelines for building permits issued before March 1st. 2020. Council recognized the pandemic likely caused delays in construction schedules and wanted to ensure that builders were not negatively impacted.

May 2020

- Council approved the allocation of \$200,000 of its 2019 budget surplus to the Financial Stabilization Reserve and the remaining amount of \$501.950 to General Surplus. The reserve fund policy was created to achieve financial health and stability for the District. In 2020 the COVID-19 pandemic created unprecedented financial conditions which required the District to rely on surpluses not only to ensure cash flow but also fund any revenue shortfalls that may occur.
- Council agreed to terminate the Visitor Services Contract with the Chamber of Commerce for the 2019-2020 season. Due to COVID-19 impacts on tourism it was decided that the services were not required at this time.



Mayor Baker recorded several public messages during COVID-19 pandemic

June 2020

- The District's Live In Lake Country free concert series was adjusted to "sidewalk concerts" where people enjoyed short performances from their own private properties rather than in a park.
- Council agreed that both non-profit and commercial renters of Creekside Theatre will be charged the non-profit theatre rental fee. The reduced pricing will be readjusted once the theatre is back to operating at full capacity.
- Council temporarily expanded service areas for cafes, restaurants and wineries, permitting establishments to use extra space outside to serve patrons until October.

November 2020

 Non-medical masks or face coverings were now required to be worn in all indoor District-operated facilities. The Camp Road Public Works Office and Fire Administration building remain closed to the public with masks worn by all citizens, contractors and service providers visiting the facilities.



The COVID-19 Pandemic resulted in a drastically different Municipal Hall. Meetings were conducted virtually, facilities closed to the public and staff and Council continually adapted to new public health safety protocols.







AWARDS & RECOGNITION



Pelmewash Parkway Sculptures

Three magnificent sculptures have been installed along Pelmewash Parkway, providing a significant and beautiful enhancement to this popular cycling and walking route. The Lake Country Public Art Advisory Commission was pleased to work with the two professional Indigenous Okanagan artists who created the new sculptures. Clint George, Syilx Artist from the Penticton Indian Band, and Les Louis, Syilx Artist from the Lower Similkameen Indian Band, combined their skills working in wood and metal to design and create three major sculptures that tell the traditional stories of the Okanagan people. The Four Food Chiefs sculpture can be found at the south end of Pelmewash Parkway; the Canoe sculpture is located at the mid-point of this route; and at the north end, the Feather sculpture can be found. The wood poles carrying the Canoe are carved with the art of the pictographs from the Okanagan territory. The burnished metal of the Four Food Chiefs reflects the changing light of the sun. The central open

form of the Feather sculpture provides a visual portal through which the background vistas can be enjoyed. The funding for this major public art project was provided by the Lake Country Public Art Advisory Commission and Lake Country ArtWalk.





Lakestone Wins National Award

The Canadian Home Builders' Association awarded the Lakestone Development the coveted National Award for Community Development of the Year at the 2020 National Awards for Housing Excellence. The prestigious competition recognizes the best in Canadian new homes and community development with over 700 entries received. With almost 30 kilometres of hiking trails that wind their way through 250 acres of natural open space, Lakestone is also just minutes from the Okanagan Rail Trail, numerous golf courses and two world-class ski resorts. The District of Lake Country was also presented with a Silver Award for Excellence in Best Public/Private Partnership related to the Lakestone Development.



AWARDS & RECOGNITION

Lake Country Art Gallery Celebrates 10 Years

On January 25, 2020, the Lake Country Art Gallery celebrated its 10th anniversary. Mayor Baker provided congratulations on behalf of Lake Country Council and attendees enjoyed cake. The anniversary coincided with the official exhibition opening for Lake Country Art Gallery's first exhibit of 2020, *A Winter Gathering*.



Brennan Our Recycling Hero

Brennan, a young Lake Country resident, is passionate about recycling and often volunteers during community clean up events. This year, he enjoyed a display of support from E360 Solutions Ltd., the region's waste collection contractor. This April, on his 13th birthday, E360 Solutions arranged a special garbage truck drive-by of Brennan's house, with the help of Brennan's family. Thanks for being our kind of hero, Brennan!



Pandemic Forces New Approach to Grad Congrats

Mayor and Council and staff of the District of Lake Country didn't want the high school graduates of the Class of 2020 to feel uncelebrated during the 2020 pandemic. So, instead, they produced a video with a Message from the Mayor and notes of support from Lake Country Councillors. Staff even gathered for a physically-distanced message to grads, with

drone footage capturing the event. Watch the video and more on the District of Lake Country's YouTube channel at www.youtube.com.















MESSAGE FROM CHIEF ADMINISTRATIVE OFFICER

Last year, when I prepared this message for the 2019 Annual Report, we were in the middle of the COVID-19 pandemic's first wave. A year has passed but the fight with the virus is still on. As a result, we are still operating with what I would define as "the new normal." Meetings are held virtually, public buildings are open to the public only by appointment and services are provided with increased pandemic-safe protocols. Notwithstanding and, in fact, despite all this, we continue to provide most of our services to community residents. We are confident that this crisis will end at some point, hopefully sooner rather than later, but in the meantime, important projects that were identified in last year's objectives for 2021 are planned to proceed for completion.

As I present the 2020 District of Lake Country's Annual Report, I wish to recognize our staff's hard work and dedication. Because of their passion for what they do, they have worked, and continue to work hard to provide an organizational environment where respect and collaboration are paramount. Thanks to them, the District has accomplished much and continues to be a progressive organization that is considered a leader in the municipal field.

This is my last message as CAO for the District of Lake Country. I have decided that it is time for me to transition into retirement from public service after 34 years in the profession. Tanya Garost, who served as Deputy CAO for the last few years, was appointed as the new CAO and has started as such on April 1, 2021. I am excited for this and certain that she will contribute greatly to the welfare and progress of our community.

I take this opportunity to thank Mayor and Council for their support, vision and continued dedication, and their desire to make Lake Country one of the most livable communities in BC and Canada. They work through numerous challenges as a cohesive team with much respect for diversity of opinions and the decorum needed to protect the integrity of the democratic process. They have also allowed me to shape the organization and bring it to new heights. We have accomplished much in the last 12 years.

2020 was the sixth consecutive record year for growth, even during this pandemic. Building statistics were again at a record high. Growth has necessitated the creation of new staff positions to face the increased capacity needs of the organization in serving the community. We continue to be strategic in the way we increase capacity and continue to be a local government with one of the smallest ratio of staff complement in the province.



While both Council and Departmental priorities can be viewed as part of this report, it is worth noting that Council's focus is still in the following areas: improving the overall quality of life of the residents and managing growth and infrastructure. The new Council Vision was formally approved and it is now going to be used consistently in making decisions for the community.

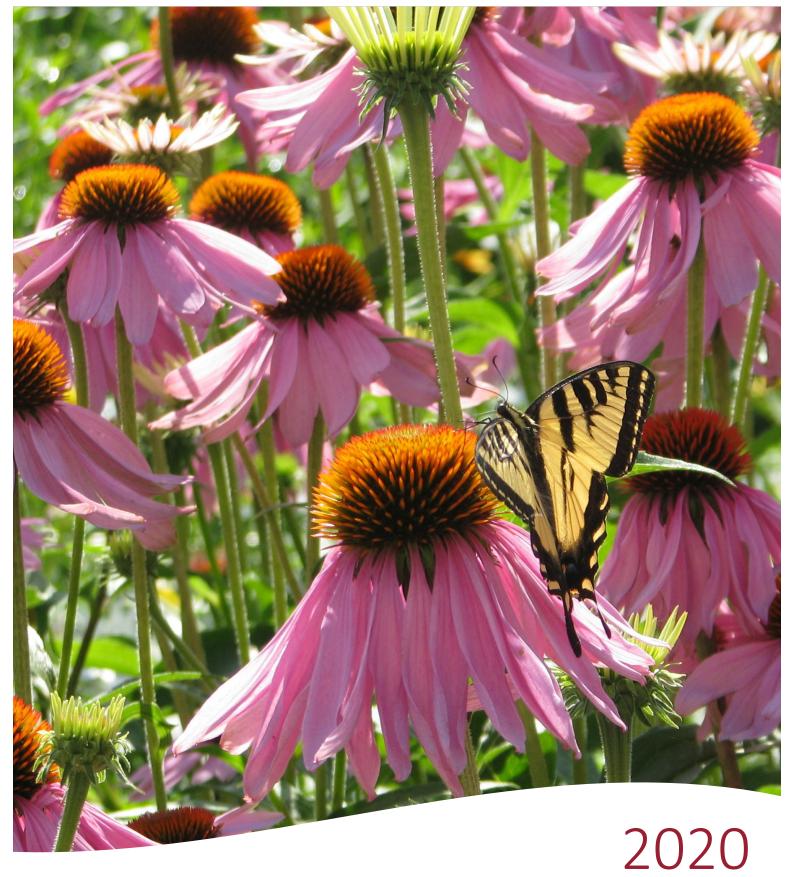
I invite you all to take the time to read this document and to provide us with feedback and ideas to make it better and, more importantly, to make our community a great place to live, work and play.

Finally, I wish to thank the community for their feedback and support. Thanks to their many comments, ideas and opinions which we receive on a regular basis, we are able to provide Council with information assisting in the difficult and often challenging decision making process.

Alberto S. De Feo Ph.D. (Law) Chief Administrative Officer

Senior Management Team 2020

Alberto De Feo, Chief Administrative Officer (CAO) Tanya Garost, Chief Financial Officer/Deputy CAO Lake Country Reyna Seabrook, Director of Corporate Services Matthew Salmon, Director of Engineering & Environmental Services Matt Vader, Director of Parks, Recreation & Culture Jamie McEwan, Director of Planning & Development Michael Mercer, Director of Policy and Legal Affairs Chief Administrative Steve Windsor, Director of Protective Services Officer Greg Buchholz, Director of Utilities Legal Affairs Corporate Engineering & Parks, Recreation Protective Finance & Planning & Utilities Services Administration & Culture Development Services Fire Protection Bylaw Enforcement Cultural Current Planning Utilities Operation Engineering Administration Development Fire Inspection Long Range Planning **Customer Services** Parks & Facilities Public Works Communications Parks & Facilities Public Education Building Inspection RCMP Liaison Fleet & Equipment Human Resources Plan Checking Recreation Information Technology Infrastructure



Departmental Achievements

CORPORATE SERVICES 2020 HIGHLIGHTS

Corporate Services is responsible for the administration of Council agendas and minutes, bylaws, land negotiations, Freedom of Information requests, electoral processes, and customer service as well as bylaw services and enforcement for the community. In addition, Corporate Services oversees three clerical positions at the Lake Country RCMP Detachment.

Bylaw Enforcement Review

Council considered a report regarding the expanding responsibilities of Bylaw Enforcement officers. Council discussed and agreed that additional support is required immediately, particularly given the additional enforcement requirements related to COVID-19, and approved the hiring of one full time seasonal officer and one casual weekend officer. Council will also consider further investments in bylaw enforcement as part of 2021 budget deliberations.

Grants In Aid Policy Review

Each year, Council provides financial grants or fee waivers in support of non-profit groups that provide a positive social influence on the community. In order to ensure that the District's Grant in Aid policy is accurately reflected in practice and to make processes clear and streamlined, a new Grant in Aid policy was introduced. As part of the development of this policy, Council agreed to remove the annual Art Walk event from the Grant in Aid process and instead voted to sanction the event and provide \$2,000 in direct funds as well as rental fee waivers for District facilities annually. The Creekside Players were also provided fee waivers for six, eight-hour rentals per year by Council.

COVID-19 Protocols

When Municipal Hall, and meetings of Council, were physically closed to the public, the department had to quickly develop ways for the open meetings to occur while still following mandated public health protocols. This included facilitating off-site involvement in the meeting, physical distancing set up of the Council Chambers and ensuring every presenter who was joining in-person wear a mask and physically distance. On May 19, the first of many Lake Country Council meetings was shared live online and video archives have been kept ever since. On July 21, the Department oversaw a virtual Public Hearing, the first of its kind in Lake Country with public comment accepted by telephone during the meeting, as well as through written submissions.

Electronic Records Management

The Department updated its records management policy to allow the capture of digital records. The move will align practices with the Enterprise Systems Plan being implemented by the District's Information Management Department beginning in 2021.



Bylaw Enforcement Review



COVID-19 Protocols for Council attendance



Physically-distanced Council Chambers

2020 FAST FACTS:

- **14** FOI Requests
- 33 Council Meeting minutes
- 14 Committee Meeting minutes
- **221** Regular Council resolutions
- **90** In-Camera Council resolutions

Bylaw Enforcement Complaints								
ALR	2	Bylaw	17	Other	39	Snow Removal	2	
Animals	4	COVID-19	42	Overwatering	1	Soil	1	
Building	4	Dogs-RDCO	27	Parks	2	Traffic	161	
Burning	2	Nuisance	103	Signage	1	Zoning	62	
						TOTAL	471	

ENGINEERING & ENVIRONMENTAL SERVICES 2020 HIGHLIGHTS

Engineering and Environmental Services is responsible for technical support in civil engineering matters including subdivision and land use technical reviews (Developmental Engineering), road maintenance and renewal, transportation and public transit and solid waste and recycling.

Mobility Master Plan

Council took part in three strategy sessions related to the development of the District's Mobility Master Plan. Mobility refers to the ease of travel; the greater the mobility, the fewer barriers there are to travel and the greater quality of options available to users. With an increase in demand for greater accessibility and more inclusive and sustainable travel options, a Mobility Master Plan provides policy for the prioritization of projects and investments to enhance mobility in Lake Country.

Subdivision and Development Servicing Bylaw

The Department continued to update the District's Subdivision and Development Servicing Bylaw to reflect changes in technical specifications, industry best practices and requirements. The bylaw prescribes minimum standards for infrastructure that is required to be constructed when subdivision or development occurs. The revisions ensure that the bylaw remains relevant and current by clearly defining the infrastructure standards and requirements of the growing community.

MOBILITY MASTER PLAN











getting around Lake Country in safe and enjoyable ways





Flooding event in 2017

resilience to climate change as well as provide greater protection against natural and manmade events and incident.

Okanagan Centre Drainage Study

changes to stormwater drainage systems or watercourses. The bylaw provisions

are also intended to improve community

Stormwater Management Bylaw

ongoing efforts to improve the

property and exercise proper

District can manage stormwater

Council agreed to allocate \$50,000 towards the study of drainage issues in the Okanagan Centre area. The stormwater drainage system has evolved in a piecemeal fashion over the years | with significant development in recent years resulting in the District inheriting multiple drainage systems, some performing inadequately. The District continues to address drainage issues as they arise, particularly during storm events, however, Council requested a more comprehensive review that would result in a plan for addressing drainage issues in the area.



ENGINEERING & ENVIRONMENTAL SERVICES continued

Capital Projects

Other capital projects that the department undertook or completed in 2020 include:

• Bottom Wood Lake Road Improvements

Construction began in Spring 2020 on Bottom Wood Lake Road, between McCarthy Road and Berry Road Roundabout, as part of the first phase of planned improvements for the road. This Transportation for Tomorrow project was driven by the construction of the new HS Grenda Middle School, due to open in 2021. The \$3.7 million project is replacing the existing Middle Vernon Creek culvert with a larger structure to improve flow and fish passage. The new creek crossing will also



realign the road to improve functionality and provide better pedestrian and cyclist connections and greater mobility and access to the various local amenities. Streetlights, road renewal and utility upgrades will also be included in the project. The improvements are expected to be complete in October 2021. The Province announced June 24, 2020 that Lake Country was approved to receive an Active Transportation Grant of \$401,880 for the project. Active transportation improvements will also benefit the NEXUS activity hub and Multi-Generational Activity Centre. Additionally, the Federal Gas Tax Fund administered through the UBCM provided \$350,000 towards the Bottom Wood Lake Road Improvement project.



An alternative exit in case of emergency was installed for The Lakes subdivision. It was completed in conjunction with the Oceola/Lakehill/Okanagan Centre Road East roundabout construction.

2020 Interim Pavement Renewal

Drainage and road surface improvements or replacement were completed in 2020 on the following roads:

- o Hebert Road
- Lodge Road from Rail Trail crossing to Alto pumphouse
- o Newene Road
- o Williams Road
- o Camp Road from Okanagan Centre Road East to Seaton Road
- o Woodview Road
- o Ottley Road

The total cost for the 2020 pavement improvements was \$950,000.





2020 FAST FACTS:

202 Kilometres of Roadway

59 Kilometres of Bike Paths

156 Kilometres of Recreational Trails





FINANCE & ADMINISTRATION 2020 HIGHLIGHTS

Finance and Administration is responsible for all financial services of the organization including taxation and budgeting as well as payroll and accounts receivable and payable. The department also oversees communications, human resources and occupational safety and information technology.

CUPE Collective Agreement

Council and staff were pleased to announce in November 2020 the ratification of a new five-year collective agreement with the District of Lake Country and the Canadian Union of Public Employees (CUPE) Local 338, which represents 66 permanent employees. The agreement retroactively went into effect January 1, 2020. Changes in the agreement included items such as revamping health and wellness provisions and wage adjustments of 2% in the first three years, followed by 2.25 % in 2023 and 2.5% in 2024.



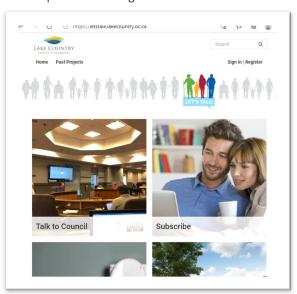


Corporate Business Plan

The Finance and Administration Department, working with all other departments, oversaw the completion of the 2020-2024 Corporate Business Plan, adopted by Council on August 18. The plan will be used as a business foundational document for financial planning and annual reporting.

COVID-19 Safety Protocols

Throughout 2020, the Human Resources Department worked to ensure the safety of staff as the organization adjusted to ever-changing public health protocols due to the COVID-19 pandemic. Staff were provided safe, physically-distanced work spaces or worked from home. New safety protocols including mask use, cleaning protocols and self-assessments were introduced. Wellness initiatives like outdoor, distanced yoga, were developed to encourage safe exercise.







Let's Talk Lake Country

The Communications and Public Engagement Department launched an online engagement platform, "Let's Talk Lake Country" to gather public input on a number of District initiatives. The platform encourages members of the community to provide input easily, from the comfort of their own home. Throughout the year, people provided feedback through surveys or comment forms on subjects including the Agricultural Plan, Beasley Park playground design and Maki Road to Coral Beach Road Trail Improvement. The platform will continue to be used to gather input in conjunction with the District's other outreach activities including social media, website, and face to face informational sessions. The Lake Country "Let's Talk" series began with several sessions in February to provide feedback on the 2020 Budget, followed in March with "Let's Talk Cropportunity." Here, the public was invited to learn about strategic economic opportunities in agriculture and encouraged to share their thoughts on what makes a farm or food business successful. Following this, the public was invited to provide input into the design concept of Oyama Isthmus Park.

FINANCE & ADMINISTRATION continued

Economic Development Strategy

The Department is leading the creation of an Economic Development Strategy for the District. The strategy will identify goals and outline actions expected to meet the community's economic objectives. The plan will be developed collaboratively with the local business community, Council and the District's Economic Development and Tourism Committee. Tourism, Lake Country lifestyle and local business support will be key considerations in the strategy.



Enterprise System Plan for District's Technology

Information Technology staff introduced an Enterprise System Plan for District technological services. This multi-phase plan will seek to integrate the District's financial, document management and property service systems and include GIS integration where feasible. The goal is also to provide mobile applications to support key functions and to consolidate service requests in a property-based information system. The next step involves undertaking a Request for Proposal process for the appropriate coordinated system.

2020 FAST FACTS:

7,117 Property Tax Notices Issued
\$17.5 million Property Tax Collected
16,040 Utility Bills Issued
\$5.1 million Utility Revenues
News Releases Issued



COVID-19 protocols at Lake Country Municipal Hall

PARKS, RECREATION & CULTURE 2020 HIGHLIGHTS

Parks, Recreation and Culture is responsible for maintaining the District's parks, public greens spaces and indoor and outdoor recreational spaces as well as coordinating recreation opportunities, the community theatre, open air performances, and other public art and culture events.

Parks DCCs review

The District's Development Cost Charge (DCC) bylaw was last updated in 2016 with the Parks DCC rate adjusted for inflation as the Parks and Recreation Master Plan was in progress. Council adopted the master plan in December 2019 and work began on the Parks DCC update early in 2020. On September 22, 2020 Council indicated general support to move forward and further develop policies and DCC rates to bring back to a regular Council meeting based on an option to accommodate a growing population while maintaining the current supply of developed active parks per capita. DCCs are used to finance the costs to provide park, road, drainage, water and sewer services for the projected growth in population. DCCs are funds that are collected from land developers by a municipality to ensure that development pays its fair share. Expansion and development often lead directly to an increase in the demand for park infrastructure.



Parks DCCs finance the future development of parks

Oyama Isthmus Park Design

In 2020, public consultation was undertaken to support the creation of a draft Oyama Isthmus Park Design. Approximately 320 surveys were received and the online platform received over 1,000 visits. The Oyama Isthmus is the section of waterfront land between Oyama Road and Wood Lake that stretches from Trask Road in the west to the Oyama boat launch on the northeast corner of Wood Lake. A summary of a concept report for the design of Oyama Isthmus Park was presented to Council. Support was indicated for the plan but Council felt further public engagement needs to occur before adopting the document. The plan is considered a long-term vision for the park and implementation of the recommendations should be done in a phased, incremental approach in balance with other park initiatives of the District's Parks and Recreation Master Plan.



Students take part in isthmus park planning

Beasley Park playground

Beasley Park Playground

Beasley Park got a new play environment in 2020, replacing the nearly 20-year-old playground that was there before. The project included inclusive and accessible equipment and surfacing. The new play environment accommodates users of all abilities and allows children to experience risks and test their boundaries without exposure to hazards. The playground was the topic of public consultation in 2019 and 2020. The final concept incorporated most of the features requested in the 149 survey responses.

Chantal Kreviazuk Performs

One of Canada's greatest singer songwriters, Chantal Kreviazuk, performed four shows in October for an intimate audience of 50 people each at Creekside Theatre. Tickets were sold out quickly for the Juno award winner and multi-platinum selling artist. Contactless ticket sales,

physical-distancing and sanitation protocols were adhered to for these performances which also showcased the theatre's new LED lighting system.





PARKS, RECREATION & CULTURE continued

Rail Trail Improvements

Enhancing the trail user's experience by restoring and improving areas along the trail while interpreting nature and the culture and history of the area was the goal of the Okanagan Rail Trail Interpretive project made possible by a generous donation from the Edna, Stella and Harry Weatherill Foundation. Three sites, one in Lake Country, were selected along the Okanagan Rail Trail for improvement and interpretation projects in 2020. Work at Ribbleworth Falls in Lake Country, at KM 23, included restoration of the streambed and waterfall pool, the installation of a steel and wood footbridge and a boulder seating area and bike rail and special marker. Carney Pond, at KM 40 in Kelowna, and a section at KM 3.7 within the Regional District were also improved.



Footbridge at Ribbleworth Falls



Kalamalka Boat Wake Study

In June, Council was presented with information from a study of the impacts boat wakes have on the lake bottom and sediment. It was found that wakes and prop wash from powerboats could disturb the lake bottom up to a depth of 8 metres. This creates a possible problem for drinking water quality. Boat wakes can also impact wildlife habitat, the shoreline and swimmers and paddlers. The information prompted a joint release from Kalamalka Lake communities, including Lake Country, asking boaters to "Head to the Playzone" to enjoy wakes and to go slow in shallow water.



Sidewalk Concerts

The District cancelled its popular, free concerts in Swalwell Park due to public health orders against gatherings of 50 people or more. Instead 44 Sidewalk Concerts were held at a variety of locations in the community. An average of 38 people attended each concert. The Live in Lake Country summer concerts typically entertain over 4,000 people each summer.

2020 FAST FACTS:

10 Community Parks

9 Neighbourhood Parks

4 Regional Parks

18 Creekside Theatre shows (pre-pandemic)

1,125 Tickets sold (pre-pandemic)

44 Sidewalk Concerts

1,672 Attendees at sidewalk concerts

336 Recreation Programs

1082 Program participants

Art Chairs Created

ArtWalk, the a highly successful annual arts festival that features more than 300 Okanagan artists, photographers and sculptors as well as music, games, prizes and more, was cancelled in 2020 due to the pandemic. Instead, the ArtWalk Planning Committee commissioned 45 artists to turn basic wooden chairs into works of art. They appeared throughout Lake Country and other locations in the Okanagan Valley, cheering up residents with their colorful art.





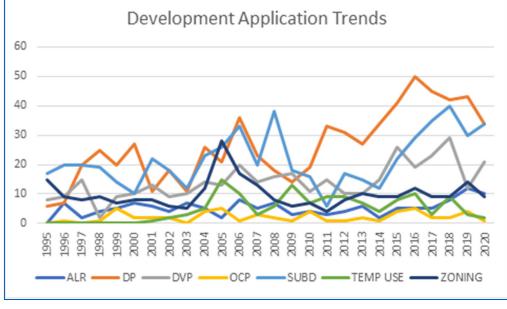


PLANNING & DEVELOPMENT 2020 HIGHLIGHTS

Planning and Development is responsible for land use planning as well as building and development application and all related functions. The department is divided into two divisions; Land Use Planning and Building Inspections.

Record Development Activity in 2020

The Department issued 331 building permits with a record value of \$115.5 million in 2020. Over the past five years, Lake Country has repeatedly broken records for building permit numbers and value. Permits range in complexity from single family dwellings to comprehensive development proposals and neighbourhood plans involving multiple structures and amenities. The department also oversees agricultural, commercial and institutional developments and is seeing more multi-family developments in recent years. Lake Country continues to be one of Canada's fastest growing communities with a population increase averaging 3% since 2017. You can find more development permits information in the Statistics section beginning on Page 64.



Record Number of Business Licenses

The Department distributed a record 796 Business Licenses and a record 233 Intermunicipal Business Licenses in 2020. Some of the growth is attributed to an increase in home-based businesses as a result of pandemic restrictions. It was also a record year for revenue recorded from business licensing at \$95,836. See more business licensing statistics in the Statistics section beginning on Page 64.



Agricultural Plan

Council adopted its first *Agricultural Plan* on September 15, 2020, enabling the District to have a solid plan on which to base upcoming strategic initiatives and policies in efforts to protect, enhance and benefit agriculture in the community. The District will be in a better position to collaborate with the agricultural community, acting on issues of local economic development, food



security, and sustainability. Plan development was undertaken with significant public consultation, called "Cropportunities" and included online engagement and surveys and public information sessions.



Public outreach was a key part of the Agricultural Plan development

PLANNING & DEVELOPMENT SERVICES Continued

Building Permit Growth

The District continues to see sustained growth in the value of building permits issued. The Department issued 331 building permits valued at \$115.5 million. In 2019, the Department issued 384 permits with a value of \$112.5 million. In 2020, 93 permits issued for single family dwellings, 13 for commercial, 23 for multi-family and 19 for agriculture. You can find more building permits information in the Statistics section beginning on Page 64.



Development Approval Procedures

In the context of the community asking for growth that is sensitive to the environment and respectful of Lake Country's character, Council endorsed making updates to the development approval process to introduce greater attention to detail and consistency. Council indicated an interest in pursuing higher quality development. One of the ways this can be achieved is to raise the bar for application submissions. Providing clear direction in a user-friendly format is a key step in improving process outcomes in future. Changes are expected to improve relationships with key stakeholders, establish a comprehensive awareness of the standards for development proposal submission, clearly define roles and responsibilities for various aspects of the process and to lay the foundation for ongoing development process improvements.

2020 FAST FACTS:

2030 Building Inspections

331 New Building Permits

34 Development Permits

21 Development Variance Permits

34 Subdivision Applications

9 Zoning Applications

10 Agricultural Land Reserve Applications



PROTECTIVE SERVICES 2020 HIGHLIGHTS

Protective Services consists of the Director of Protective Services/Fire Chief, Deputy Fire Chief, two maintenance operators, two fire inspectors and a clerical position supporting 55 paid on-call fire fighters operating out of three fire stations: Station 71 (Winfield), Station 81 (Carr's Landing) and Station 91 (Oyama). The department provides emergency services, participates in the regional emergency and rescue programs and is responsible for fire inspections on commercial and industrial buildings, businesses, daycares and schools.



Karl Featherstone

Honouring Firefighter Karl Featherstone

A public Line-of-Duty Death procession and private Celebration of Life honouring Lake Country paid-on-call firefighter Karl Featherstone was held on Sunday, November 8, 2020. Featherstone passed away at home on October 11 after actively participating in emergency response activities



Procession of emergency vehicles in honour of Featherstone

the day before. He joined the Lake Country Fire Department in 2009 as a paid-on-call firefighter and was known for his calm, diligent participation and exemplary attendance at practices and call outs. With COVID-19 precautions in place, the public was invited to view the procession of emergency vehicles on the road or from private homes and yards with appropriate physical distancing from neighbours. Karl Featherstone was a well-respected Lake Country citizen, entrepreneur, craftsman and outdoorsman.

New Firehall construction

Construction of the District's new firehall, at Okanagan Centre Road East and Jardines Road, began in August 2020. The purpose-built facility will include four double apparatus bays, training and maintenance yard area and office space able to serve the first response needs of the community for at least the next 20 years. The new firehall will include shower and decontamination facilities to meet current WorkSafe requirements; a flexible training space to make it more efficient and cost effective for crews from all three Lake Country stations to receive training and courses onsite, an administration office as well as a parking area with 52 stalls plus 2 barrier-free stalls. The new building has been planned to incorporate energy efficient construction and other environmentally friendly building techniques. The estimated total cost of the firehall, including design, construction and servicing, is \$9 million and is expected to be complete in March 2022.



New Firehall under construction on Jardines Road

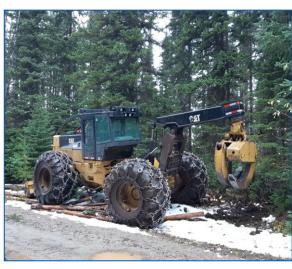
Fire Fuel Mitigation/OKIB Cooperation

A Fall 2020 project to remove ground debris to minimize fire risk in the watershed serving Lake Country resulted in the provision of firewood to Okanagan Indian Band seniors and Beaver Lake area lease lot holders for the

winter. The District of Lake Country received funding from Forest Enhancement Society of British Columbia (FESBC) to undertake wildfire reduction work near the Beaver Lake Dam. The removal of ground debris was done over 11 hectares in the Beaver Lake area to reduce the wildfire risk and protect water infrastructure. This proactive project was possible thanks to collaborative planning between the District and OKIB.



Fall 2020 forest fuel mitigation



PROTECTIVE SERVICES continued

Christie Mountain Fire

Lake Country firefighters came to the aid of crews battling the Christie Mountain wildfire in Penticton, BC in August 2020. The fire department provided 88 engine hours to fight the fire with the Lake Country fire chief and deputy chief selected by the Province to be Task Force Leaders.

Training Activities

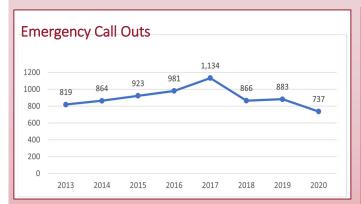
Full time and paid-on-call firefighters take part in ongoing training throughout the year, including Incident Command System, emergency scene management, chainsaw safety and maintenance, Fire Officer, ice rescue, full-service level, live structure fire, group crisis intervention and UTV training.

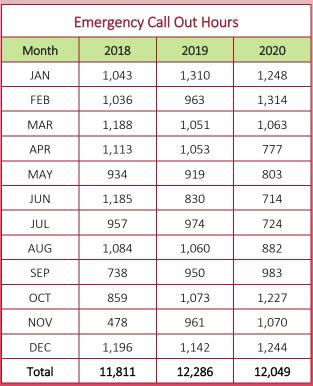


New Fire Trucks

The Department is looking forward to receiving two new fire trucks purchased in 2020; a new water tender truck which will transport water to unhydrated areas of the municipality and includes the ability to spray water at a grass fire while the truck is moving and a four wheel drive bush truck which carries 300 gallons of water, foam and a built-in fire pump. The second truck ordered is to replace the current truck at the Carr's Landing firehall and will also be used for medical first response.

2020 FAST FACTS:







2020 Incidents by Station	#71 Winfield	#81 Carr's Landing	#91 Oyama	Total
Structure Fires	18	0	6	24
Vehicle Fires	6	1	6	13
Wildfires	13	5	4	22
Motor Vehicle Accidents	54	2	19	75
Alarm	80	1	9	90
First Medical Response	237	8	32	277
Burn Permit Complaints	76	9	29	114
Other (airport, lift assist, electric, gas, marine, public service, campfires)	42	2	12	56
TOTAL	583	30	124	737

The Lake Country RCMP Detachment is located at 3231 Berry Road and is currently 14 members strong. The detachment aims to reduce reported property-related offences through enhanced enforcement and prosecution, reduce serious motor vehicle accidents and increase monitoring and enforcement on identified prolific and chronic repeat offenders. The detachment is also involved with other crime reduction activities including Regional Crime Prevention and Community Policing.

Overall Reduction in Calls for Service in 2020

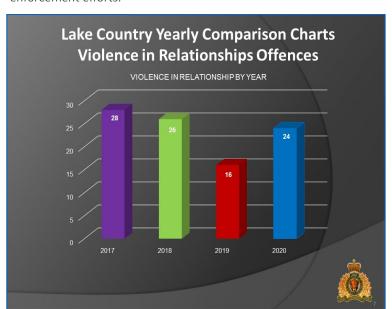
The Detachment recorded a 2% reduction in calls in 2020, down from 3,838 calls in 2019 to 2,759 calls in 2020. This correlates with a slight decrease in total offences in 2020, down from 691 in 2019 to 687 in 2020. However, property offences in 2020 increased 2%, from 448 in 2019 to 455 in 2020, and person offences increased 7% from 238 in 2019 to 137 in 2020. Other offences decreased by 17%, from 115 in 2019 to 95 in 2020.

Pandemic Impacts

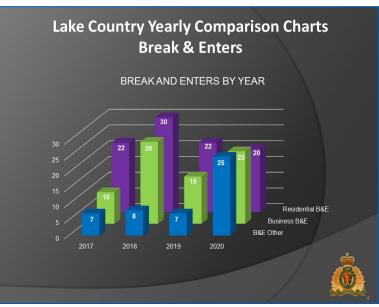
Residential Break and Enters decreased in 2020 by 9%, from 22 in 2019 to 20 in 2020, (see graph at right). However, Business Break and Enters increased by 53%, from 15 in 2019 to 23 in 2020. Other Break and Enters increased by 257%, from 7 in 2019 to 25 in 2020. This could possibly be attributed to more people staying at home and some temporary business closures during the COVID-19 pandemic.

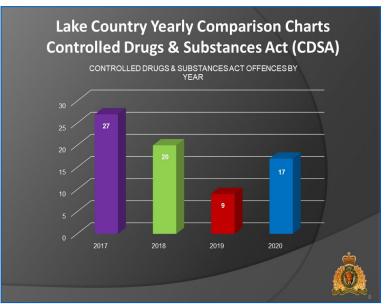
The Detachment recorded a 50% increase in Violence In Relationships Offences this year, (see graph below left). In 2019, 16 offences were recorded with 24 in 2020.

2020 saw an 89% increase in Controlled Drugs & Substances Act offences, (see graph below left). In 2020, 17 offences were recorded, with only 9 in 2019. This could be attributed to increased enforcement efforts.







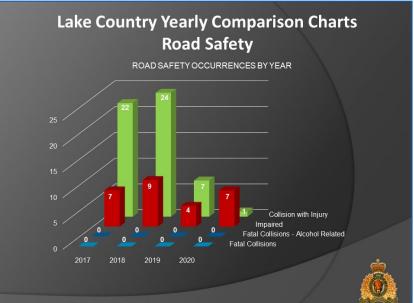


RCMP continued

Toy Donation a Safe Success

The Lake Country RCMP Detachment had to shift gears in 2020 to accommodate its annual holiday Cram the Cruiser and Holiday Food Drive fundraising event for the Lake Country Food Bank. To accommodate pandemic health safety protocols, the detachment could only accept donations at the detachment. But the community came out in droves and the detachment collected and donated 235 toys and \$7,420 in cash. Since it began in 2012, the fundraising events have raised over 14,500 pounds of donated items and over \$50,000 in cash for the food bank.





Road Safety & Motor Vehicles

The Detachment recorded fewer collisions with injury, with only one being reported in 2020 compared to 7 in 2019. This is being attributed to fewer people on the roads during the pandemic. However, increased impaired driving infractions were recorded in 2020 with seven cases, up from 4 in 2019.

Theft of motor vehicles were up slightly from 29 in 2019 to 30 in 2020. Theft from motor vehicles were down slightly from 103 in 2019 to 102 in 2020.



UTILITIES 2020 HIGHLIGHTS

The Utilities Department is responsible for the maintenance and construction of critical infrastructure in the community. The areas of responsibility include water distribution and quality, liquid waste and the liquid waste treatment plant, the sewage system and the hydrogeneration plant.

Water Master Plan Update

The Department is updating the District's Water Master Plan, last updated in 2012. This key guiding document will prioritize improvement projects and a financial strategy will be developed. With a 20 year horizon, this strategic plan will take into consideration sustainable and affordable provision of water to the entire community. The plan identifies key investments in the form of projects and operational considerations. The revised Water Master Plan will also incorporate a strategic plan for Council to consider as to how best service the Carr's Landing area.

Wastewater Master Plan

The Department led the development of a Wastewater Master Plan to provide a strategic approach for infrastructure planning by identifying key capital works projects and developing a financial strategy for implementation. A draft Wastewater Master Plan was completed in 2020 and, once approved, a financial strategy will be prepared to fund the recommended projects. The next process for the WWMP is to complete a Liquid Waste Management Plan



Required upgrades at the Okanagan Lake Pump House were needed to increase pumping capacity, replace aging electrical components, and replace the chlorine disinfection system. A new Ultra-Violet UV treatment facility was also needed to treat the water from the pump house. UV rays penetrate harmful pathogens in drinking water and destroy illness-causing microorganisms by attacking their DNA. Design work on the project first began in 2018, and construction began in April 2020. The project is scheduled to be complete by spring 2021.



Capital Projects

Other capital projects that the Department completed or began in 2020 include:

- Clement Road Lift Station Refurbishment
 - Aging pumps, electrical equipment and piping were replaced. The project budget was \$350,000.
- Coral Beach Watermain Replacement
 - The aging watermain was replaced. The project cost was \$55,000.
- Floral Road Watermain Replacement
 - After multiple repairs in recent years, replacement was necessary. The project cost was \$50,000
- Hare Road Watermain Extension
 - A developer-driven project saw a new watermain installed from Nighthawk Road to Hare Road. This is the first step in improving fire protection flows and upsizing undersized water main to the lower Okanagan Centre area. This will allow the District to upsize the watermain down Hare Road, connecting back to 6th Street and improving fire flow and conditions for the surrounding area.
- Irvine Booster Pump Station Replacement Design

This station is located in a confined space with high voltage power. This project is intended to address safety concerns and WorkSafeBC regulations related to confined space and replaced aging infrastructure. The project budget was \$100,000.



Capital Projects continued:

- Nuyens Sanitary System Improvements Design
 The existing sewer lift station was deteriorating and in need of replacement. Design was completed in 2020 with construction to be done in 2021. The design budget is \$100,000.
- Okanagan Lake Outfall Environmental Assessment
 Treated wastewater at the District Wastewater
 Treatment Plant is disposed of using ground infiltration galleries. The system is approaching capacity and an alternative method is being sought. The District is conducting an environmental impact study for construction of a treated wastewater outfall into Okanagan Lake. The project budget for the first year is \$50,000.
- Ponderosa Pump House Demolition
 The pump house was decommissioned in 2010 and needed to be removed.
 - Swalwell Intake Tower Upgrades

 The existing water release tower is aging and in need of improvements. The budget for design of the new tower is \$130,000.



Wastewater Treatment Plant Upgrades

The District's Wastewater
Treatment Plant is rapidly
approaching capacity.
Design was initiated in 2020
with construction expected to
begin in 2021. Planned upgrades
include installation of a tertiary



filter, a bio-nutrient reactor, a secondary clarifier, headwords screen and rock trap, forcemain twinning and upgrades from Lodge Road and subsurface disposal expansion.

2020 FAST FACTS:

54 Kilometres of sanitary sewer

12 Lift stations

6 Storage dams

10 Reservoirs

200 Kilometres of watermain

500 Hydrants





REPORT FROM CHIEF FINANCIAL OFFICER



Our auditors. BDO LLP. have audited the financial statements and provided a preliminary clean audit opinion. These financial statements have been prepared in accordance with generally accepted accounting principles for local governments following recommendations and guidance provided by Public Sector Accounting Standards (PSAS). The 2020 audited financial statements were presented to Council on May 11, 2021.

revenue was not recognized, offset by the unexpected receipt of \$2.9 million in COVID-19 Safe Restart Grant funds. In comparison to 2019, revenues were lower by approximately \$3.5 million in 2020. This is due to a significant amount of developer contributed land and infrastructure being transferred to the District in 2019. 2020 expenses were \$1.2 million under budget. This is due to a number of expenses being under budget due to the restrictions as a result of the COVID-19 pandemic in recreation, theatre, culture and transit. 2020 expenses increased over 2019 by approximately \$800,000. The increase was due to increases for staffing, increased amortization and operating projects undertaken in 2020 that were not in the 2019 work plan.

Statement of Financial Position

Some items that are unique to PSAS financial reporting are as follows:

- Separation of financial assets and non-financial assets
 In typical financial statements of a business, a balance sheet is separated into three main categories assets, liabilities and shareholders' equity. In public sector financial statements, total assets are not specifically presented. Assets are separated between "financial" assets and "non-financial" assets:
 - o <u>Financial Assets</u> are assets that generate cash flow and can be used to repay liabilities. Financial Assets include cash and cash equivalents and accounts receivables.
 - Non-Financial Assets generally do not provide cash flow and include tangible capital assets and other assets that are utilized on a continuing basis for public purposes

Continued on Page 29

Relevant Observations:

A net financial asset position indicates the extent that net financial resources are available to fund future operations and spending. In 2020 the District had moved to a net financial asset position of \$21,153,296. This is an increase over the prior year net financial assets of \$16,635,837.

2020 revenues were very close to budget with the 2020 actual amount being \$42,934,429 million and the 2020 budgeted amount being \$42,867,168. The difference of \$67,261 is due to some capital projects not completing and therefore the developer contribution



Government Finance Officers Association

Canadian Award for Financial Reporting

Presented to

District of Lake Country British Columbia

> For its Annual Financial Report for the Year Ended

December 31, 2019

Chuitophu P. Morrill
Executive Director/CEO

Financial Reporting Award

The District of Lake Country was presented with a Canadian Award for Financial Reporting from the Government Finance Officers Association of United States and Canada (GFOA) for its 2019 Annual Report, the fifth consecutive award of this kind received by Lake Country. The Canadian Award for Financial Reporting program was established to encourage municipal governments



throughout Canada to publish high quality financial reports and to provide peer recognition and technician guidance for officials preparing these reports. In order to be awarded a Canadian Award for Financial Reporting, a government unit must publish an easily readable and efficiently organized annual financial report, whose contents conform to the program standards. Such reports should go beyond the minimum requirements of generally accepted accounting principles and demonstrate an effort to clearly communicate the municipal government's financial picture, enhance an understanding of financial reporting by municipal governments, and address user needs.

having a useful life beyond one year. These assets are reflected at net book value (initial cost less amortization to date) and not intended to be sold in the normal course of operations.

Net Debt or Net Financial Assets

With this separation of financial assets and non-financial assets, a performance measure unique to public sector financial statements results. The difference between financial assets and liabilities either reflects a "net debt" or "net financial asset" position.

- o Net Debt A net debt position indicates the extent that debt and other liabilities have been taken on by the municipality to fund the delivery of services, investments in tangible capital assets and other transactions. Future revenue streams need to contemplate the requirement to repay debt obligations as they come due based on established repayment terms.
- Net Financial Assets A net financial asset position indicates the extent that net financial resources are available to fund future operations and spending. In 2020 the District had moved to a net financial asset position of \$21,153,296. This is an increase over the prior year net financial assets of \$16,635,837. This increase is due to repayment of debt as well as an increase in the amount of cash being held due to an increase in accounts payable over the prior year. The accounts payable is higher as the Province delayed the collection of the school taxes to ensure local governments could support their cash flows.
- The net debt and net financial assets will fluctuate from year to year depending on how much is spent on capital and how much surplus is recognized. However, the District should see a net financial asset position more as the reserves are held in line with the Reserve Policy adopted by Council.
- Accumulated Surplus or Deficit the accumulated sum of non-financial assets and net financial assets. The District is in a "surplus" position. The surplus position reflects that net financial and physical resources are available to provide future

services. If an entity was in a net deficit position, this would reflect that future revenues are required to finance historical operations.

Statement of Operations and Accumulated Surplus

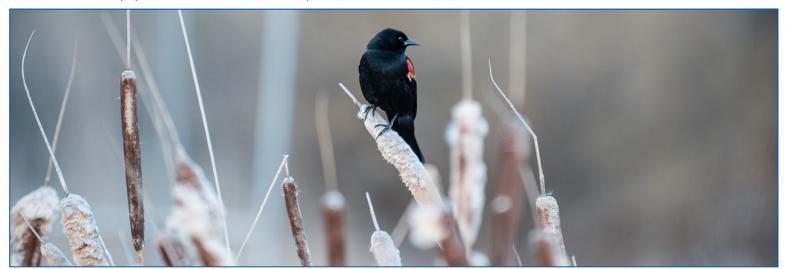
This statement provides the budgeted and actual revenues and expenses of the District for the fiscal year. Revenues are presented by their sources of funds (i.e. taxation, user fees, government transfers, etc.) Expenses are presented by function or major program (i.e. Protective services, Water, Sewer, etc.) The accumulated surplus represents the accumulated results experienced by the District over the years.

2020 revenues were close to budget with 2020 actual being \$42.9 million and 2020 budget being \$42.8 million. Some lines were close to budget including taxation, utility revenues, services provided to other governments and sale of services. Interest on investments was under budget due to significant decline in interest rates in 2020. Government transfers are over budget due to the COVID-19 Restart Grant received that was not budgeted for. Other line items over budget included permits and licenses and other revenue. Permits and licenses were over budget due to the significant amount of development in the community in 2020. Other revenue was over budget and higher than the prior year due to the gain on sale from the sale of some of the excess rail trail land and donations received for the rail trail project. Developer contributions were under budget due to projects that were scheduled to be funded from development cost charges, were not completed.

In comparison to 2019, revenues decreased with 2020 being approximately \$3.5 million less than 2019. This is mostly due to the decrease in developer contributions (not as much in assets being transferred to District through development in 2020).

2020 expenses were \$1.2 million under budget (\$27.4M budgeted and \$26.2M actual). 2020 expenses increased over 2019 by approximately \$800,000.

Continued on Page 30



	2020 Expenses Budget to Actual						
Expenses	F/S Budget	Actual	\$ Difference	% Under (Over) Budget	Explanation		
General Government Services	4,047,439	3,723,317	324,112	8%	A grant for \$200,000 had been applied for with the Forest Enhancement Society but was not received so the work was not undertaken.		
Protective Services	4,307,347	3,964,540	342,807	8%	The RCMP contract was \$300,000 under budget		
Transportation Services	5,685,025	5,757,721	(\$72,696)	(1%)	 Amortization was more than budgeted due to the addition of developer contributed assets (\$221K) Streetlight Hydro over budget (\$15K) Unbudgeted washout repairs and materials (\$54K) Offset by transit being under budget (\$300K) 		
Environmental Services	1,590,288	1,545,811	\$44,477	3%	 The garbage and recycling contract came in under budget by \$69K Offset by the landfill fees being overbudget by \$27K 		
Community Services	1,481,097	1,214,213	\$266,884	18%	 Did not expend for the Visitor Information booth (\$45K) No expenses for the Zoning Bylaw amendments and Tree Bylaw (\$100K) Wage savings from vacancies (\$82K) 		
Parks and Recreation Services	3,901,610	3,747,202	\$154,408	4%	 Significant amount of expenses not incurred in both Recreation and in Theatre and Culture budgets due to COVID-19. Offsetting additional costs in Parks due to cleaning, PPE, portable toilet rentals, etc. that were offset by the COVID-19 Restart Grant received Offset by Amortization more than budgeted \$170K 		
Water Services	3,639,950	3,675,273	(\$35,323)	(1%)	 Amortization more than budgeted (\$146K) Additional expenditures for repairs to Glenmore watermain repairs \$98K not budgeted 		
Sewer Services	2,051,535	1,960,261	\$91,274	4%	 Operating projects not fully expended \$42K Savings on staff training, contracted services 		

It should be noted that although some of these line items are over budget because amortization exceeded budgeted amounts. Amortization is a non-cash line item (it is added to the expenses but an offsetting equal amount is added to the revenue side) that is estimated for the purposes of the budget. Amortization is accounted for as it is required under PSAS, however at the District we do not fund it. Instead the District has chosen to undertake a series of master plans for major infrastructure and deal with the funding of renewal of those assets under those plans (i.e. Transportation for Tomorrow, Water Master Plan, etc.)

Expenses - 2020 Actual to 2019 Actual								
Expenses	2020 Actual	2019 Actual	\$ Difference	% Increase (Decrease) Over Last Year	Explanation			
General Government Services	3,723,317	3,205,678	\$517,639	16%	 Addition of or full year wages compared to 2019 of the Support Analyst, OH & Safety Officer, Public Engagement and Communications Specialist, IT Manager and wages for contract Director of Risk position 			
Protective Services	3,964,540	3,967,747	(\$3,207)	0%	Comparable to prior year			
Transportation Services	5,757,721	5,474,204	\$283,517	5%	Unspent funding from 2019 (\$300K) was carried over to enhance the pavement renewal project undertaken in 2020			
Environmental Services	1,545,811	1,869,964	(\$324,153)	(17%)	 Reduced expenditures in Solid Waste function over prior year(\$428K) Offset by increase in landfill fees (\$31K) Offset by increase in salaries for new engineering technician (\$93K) 			
Community services	1,214,213	1,214,545	(\$322)	0%	Comparable to prior year			
Parks and recreation Services	3,747,202	3,674,924	\$72,278	2%	Amortization more than prior year \$108K -Significant decreases in expenses in some areas in recreation, theatre and culture due to COVID-19 Offset by increases in contracted services and materials related to COVID-19			
Water Services	3,675,273	3,299,236	\$376,037	11%	 Operating projects in 2020 that were not budgeted in 2019 for Dam Safety Review, Oyama Lake Snow Course Automation, Ponderosa Pumphouse Demo \$253K Amortization more than prior year \$85K 			
Sewer Services	1,960,261	2,015,830	(\$55,569)	(3%)	 Additional expenses related to repairs of the infiltration system in 2019 but not in 2021 -Savings in staff training, contracted services 			

Statement of Changes in Net Debt

Explains the changes in net debt, reconciling the opening to the closing balance of net debt reported in the Statement of Financial Position.

Statement of Cash Flows

Explains the changes to cash and cash equivalents, reconciling the opening to the closing balance of cash and cash equivalents reported in the Statement of Financial Position.

Notes to Financial Statements and Schedules

Provides further details on information provided in the financial statements noted above. The full listing of debt including what it is for has been provided.

Schedule 1 – Schedule of Tangible Capital Assets

Summary of changes to the net book value of all District tangible capital assets and work in progress held by category.

Schedule 2 - Schedule of Accumulated Surplus

Summary of changes to reserves as well as the net investment in tangible capital assets.

Schedule 3 - Schedule of Segment Disclosure

Further details of the use of financial resources (revenue and expenses) by the District by function or segment.

Schedule 4 - Schedule of COVID-19 Restart Grant

This is a new schedule for 2020 and was required for the acceptance of the COVID-19 Safe Restart Grant received in November 2020 from the Provincial Government. This grant was accounted for a revenue or income for 2020 with the amount not used being moved to a reserve to allow for future spending.

DISCUSSION/ANALYSIS

Legislation & Applicable Policies

Section 167 if the Community Charter describes the financial reporting requirements for local governments. Municipal financial statements for a fiscal year must be prepared by the Financial Officer and presented to Council for its acceptance. The financial statements are to be submitted to the Inspector of Municipalities by May 15th of the year following the end of the fiscal year.

Technical Considerations

- Impact on Infrastructure and Other Municipal Services N/A
- Impact on Staff Capacity and Financial Resources (Cost/Benefit Analysis) N/A

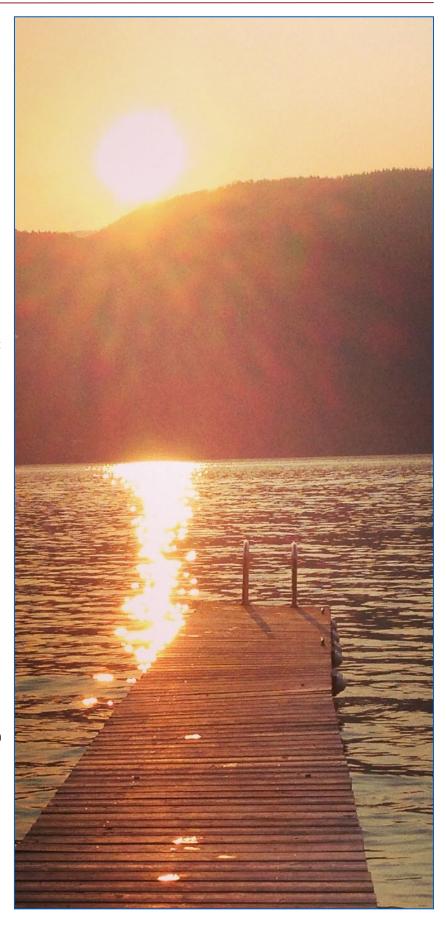
Comments from Other Government Agencies, Council Committees and Relevant Stakeholders N/A

Consultation, Public Feedback, and Communication to and from the Public and the Applicant

The financial statements are available publicly on website and as well are included in the annual report that is released in June.

Respectfully Submitted,

Janya Gurost Tanya Garost Chief Financial Officer







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May 11, 2021

The Mayor and Council District of Lake Country

Mayor Baker and Council:

In accordance with Section 167 of the Community Charter, I am pleased to present the 2020 Annual Financial Statements of the District of Lake Country for the fiscal year ended December 31, 2020. These statements include the Independent Auditors' Report, the financial statements and the notes and schedules to the financial statements for the District of Lake Country.

The financial statements for the year ended December 31, 2020 were prepared by the District in accordance with Canadian Public Sector Accounting Standards. The integrity and objectivity of these statements are management's responsibility. Management is also responsible for implementing and maintaining a system of good internal controls to safeguard the District's assets and to provide reasonable assurance that reliable and consistent financial information is provided.

Council is responsible for ensuring management fulfills its responsibility for financial reporting and internal control.

The auditors, BDO Canada LLP, conduct an independent examination, in accordance with Canadian generally accepted auditing standards, and express their opinion regarding the Annual Financial Statements. The audit was planned and performed to obtain reasonable assurance as to whether the financial statements are free from material error or misstatement.

The District strives to ensure that services are effectively and efficiently delivered to meet Council's and the community's goals and vision. The District is committed to providing sound financial management and longterm strategic planning to achieve these objectives.

Respectfully submitted,

Tanya Garost, CPA, CA **Chief Financial Officer**

Janya Gerost

COUNTRY



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Independent Auditors' Report

To the Members of Council, Inhabitants and Taxpayers of the District of Lake Country

Opinion

We have audited the financial statements of the District of Lake Country (the "District"), which comprise the statement of financial position as at December 31, 2020, and the statement of changes in net financial assets, statement of operations and accumulated surplus, and statement of cash flows for the year then ended, and notes and schedules to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the District as at December 31, 2020, and its results of operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Other Matter

We have not audited, reviewed or otherwise attempted to verify the accuracy or completeness of Schedule 4 on page 26 of these financial statements.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the District in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the District's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the District or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the District's financial reporting process.



Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of
 expressing an opinion on the effectiveness of the District's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the District's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the District to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

BDO Canada LLP

Chartered Professional Accountants

Kelowna, British Columbia May 11, 2021

December 31, 2020

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Statement of Financial Position

As at December 31	2020	2019
Financial assets	1000	
Cash and cash equivalents (Note 5)	\$ 44,423,360	\$ 36,800,772
Accounts receivable (Note 6)	6,936,975	7,002,487
	51,360,335	43,803,259
Liabilities		
Accounts payable and accrued liabilities (Note 7)	10,389,641	3,218,876
Security deposits	2,180,495	1,541,117
Deferred revenue (Note 8)	2,928,937	2,400,967
Restricted revenue (Note 9)	8,164,050	12,402,079
Long-term debt (Note 10)	6,543,916	7,604,383
	30,207,039	27,167,422
Net financial assets	21,153,296	16,635,837
Non-financial assets		
Tangible Capital Assets (Schedule 1)	185,285,974	173,095,100
Acquisition of prepaid expenses	60,825	65,942
Accumulated surplus (Schedule 2)	\$ 206,500,095	\$ 189,796,879

Contingent liabilities and commitments (Note 11)

Chief Financial Officer

Jomes Boker James Baker Mayor

Statement of Operations and Accumulated Surplus

For the year ended December 31	2020 Budget *	2020 Actual	2019 Actual
Revenue			
Taxation (Note 12)	\$ 17,595,762	\$ 17,520,565	\$ 16,213,474
Utility revenues	5,020,200	5,085,933	4,877,436
Services provided to other governments	786,130	809,323	772,301
Sale of services	2,843,800	2,734,712	3,871,830
Permits and licences	859,700	2,117,655	1,582,555
Interest on Investments	825,175	730,877	1,019,849
Government transfers (Note 13)	6,129,412	7,627,988	2,319,008
Developer contributions	7,577,738	3,927,306	14,555,239
Other revenue	1,229,251	2,380,070	1,237,625
	42,867,168	42,934,429	46,449,317
Expenses			
General Government Services	4,047,439	3,723,317	3,205,678
Protective Services	4,307,347	3,964,540	3,967,747
Transportation Services	5,685,025	5,757,721	5,474,204
Environmental Services	1,590,288	1,545,811	1,869,964
Planning and Development Services	1,481,097	1,214,213	1,214,545
Parks and Recreation Services	3,901,610	3,747,202	3,674,924
Water Services	3,639,950	3,675,273	3,299,236
Sewer Services	2,051,535	1,960,261	2,015,830
Interest expense	727,675	642,875	707,406
	27,431,966	26,231,213	25,429,534
Annual surplus	15,435,202	16,703,216	21,019,783
Accumulated surplus, beginning of year	189,796,879	189,796,879	168,777,096
Accumulated surplus, end of year	\$ 205,232,081	\$ 206,500,095	\$ 189,796,879

^{*} Note 3

Statement of Changes in Net Financial Assets

For the Year Ended December 31	2020 Budget	2020 Actual	2019 Actual		
Unrestricted annual surplus	\$ 15,435,202	\$ 16,703,216	\$ 21,019,783		
Acquisition of tangible capital assets	(34,315,612)	(16,429,655)	(6,484,504)		
Developer contribution of tangible capital assets	= 3	(318,040)	(13,215,918)		
Amortization of tangible capital assets	3,840,222	4,419,434	4,075,366		
Net (gain) on disposal of tangible capital assets	-	(889,200)	(318,102)		
Proceeds from disposal of tangible capital assets	10,300	1,026,587	454,615		
Acquisition of prepaid expenses		5,117	73,400		
(Decrease)/increase in net financial assets	(15,029,888)	4,517,459	5,604,640		
Net financial assets, beginning of year		16,635,837	11,031,197		
Net financial assets, end of year	\$ (15,029,888)	\$ 21,153,296	\$ 16,635,837		

Statement of Cash Flows

For the year ended December 31	2020		2019
Net inflow (outflow) of cash and cash equivalents related to the following activities			
Operating activities			
Annual surplus for the year	\$ 16,703,216	\$	21,019,783
Adjustment for non-cash items			
Amortization of tangible capital assets	4,419,434		4,075,366
Developer contribution of tangible capital assets	(318,040)		(13,215,918)
Net gain on disposal of tangible capital assets	(889,200)		(318,102)
Actuarial adjustment on long-term debt	(426,154)		(451,155)
Acquisition of prepaid expenses	5,117		73,400
Increase/(decrease) in			
Accounts receivable	65,512		(390,645)
Accounts payable	7,170,765		741,074
Security deposits	639,375		188,304
Deferred revenue	527,970		465,108
	27,897,995	2	12,187,215
Financing activities			
Restricted revenue development cost charges, net	(4,238,029)		7,373,877
Repayment of long-term debt	(634,310)		(710,872)
	(4,872,339)	-	6,663,005
Capital activities			
Acquisition of tangible capital assets	(16,429,655)		(6,484,504)
Proceeds from disposal of tangible capital assets	1,026,587		454,615
	(15,403,068)		(6,029,889)
Increase in cash and cash equivalents	7,622,588		12,820,331
Cash and cash equivalents, beginning of year	 36,800,772		23,980,441
Cash and cash equivalents, end of year	\$ 44,423,360	\$	36,800,772
Supplementary cash flow information			
Interest paid	\$ 642,875	\$	707,406

Notes to the Financial Statements For the year ended December 31, 2020

The notes to the financial statements are an integral part of the statements. They explain the significant accounting and reporting policies and principles underlying these statements. They also provide relevant supplementary information and explanations which cannot be conveniently expressed in the financial statements.

1. Nature of entity

The District of Lake Country ("the District") was incorporated under the laws of British Columbia in 1995 and is engaged in the operation of a municipality.

2. Significant accounting policies

The financial statements have been prepared in accordance with Canadian Public Sector Accounting Standards.

The following is a summary of the District's significant accounting policies:

Basis of presentation

The District's resources and operations are segregated into General, Water, Sewer and Statutory Reserve Funds for accounting and financial reporting purposes. Each of these funds is further segregated into operating and capital funds, where applicable. The financial statements include all of the accounts of these funds.

Accrual accounting

The financial statements are prepared using the accrual basis of accounting. The accrual basis of accounting records revenue as it is earned and measured.

Cash and cash equivalents

Management classifies all term deposits and highly liquid investments that are cashable on demand as cash equivalents.

Tangible capital assets

Tangible capital assets are recorded at cost which includes all amounts that are directly attributable to the acquisition, construction, development or betterment of the asset. The cost, less residual value, of the tangible capital assets is amortized on a straight-line basis over their estimated useful lives.

Notes to the Financial Statements For the year ended December 31, 2020

2. Significant accounting policies (continued)

Tangible capital assets (continued)

The estimated useful lives are as follows:

Tangible capital assets	Estimated useful life
Land improvements	10 - 50 years
Buildings	50 years
Furniture and equipment	5 - 20 years
Vehicles and machinery	8 - 20 years
IT Infrastructure	5 years
Road surface	20 years
Road base	80 - 99 years
Other road structures	20 - 50 years
Water, sewer, and other structures	25 - 80 years

One-half of the annual amortization is charged in the year of acquisition and in the year of disposal.

Work in Progress is valued at cost and represents capital projects under construction but not yet ready for use. Amortization commences once the individual projects are capitalized.

Tangible capital assets received as contributions are recorded at their fair value at the date of receipt and also are recorded as revenue.

The District has numerous works of art located throughout the District which are not reflected in these financial statements due to the subjectivity as to their value.

Supplies on hand

Supplies are charged to operations when purchased.

Capitalization of interest

The District capitalizes interest on temporary borrowing until the completion of the project that is to be financed by debenture debt at the current rate of the District's short-term borrowing.

Debenture debt

Outstanding debenture debt is reported net of sinking fund balances.

Debt charges

Interest on debt is charged to current operations. Interest charges are accrued for the period from the date of the latest interest payment to the end of the year.

Liability for contaminated sites

Notes to the Financial Statements For the year ended December 31, 2020

2. Significant accounting policies (continued)

Liability for contaminated sites (continued)

Contaminated sites are a result of contamination being introduced into air, soil, water or sediment of a chemical, organic or radioactive material or live organism that exceeds an environmental standard. The liability is recorded net of any expected recoveries. A liability for remediation of contaminated sites is recognized when all of the following criteria are met:

- an environmental standard exists;
- contamination exceeds the environmental standard;
- the District is directly responsible and accepts responsibility;
- it is expected that future economic benefits will be given up; and
- a reasonable estimate of the amount can be made.

The liability includes all costs directly attributable to remediation activities including post remediation operations, maintenance and monitoring.

Municipal Finance Authority debt reserve deposits

The District issues its debt instruments through the Municipal Finance Authority. As a condition of these borrowings, a portion of the debenture proceeds is withheld by the Municipal Finance Authority as a debt reserve fund. The District also executes demand notes in connection with each debenture whereby the District may be required to loan certain amounts to the Municipal Finance Authority. These demand notes are contingent in nature, and are detailed as follows:

	Î	Demand Notes	[Cash Deposits		Total 2020		Total 2019
General Fund	\$	145,975	\$	70,642	\$	216,617	\$	246,209
Water Fund		71,511		26,134		97,645		97,118
Sewer Fund		277,725	17	176,776	<u> </u>	454,501	12	511,121
	\$	495,211	\$	273,552	\$	768,763	\$	854,448

Reserve funds

Non-statutory reserves represent an appropriation of surplus for specific purposes. Reserves for future capital expenditures represent funds to finance incomplete capital projects. Statutory reserves are restricted by the Community Charter and the associated municipal bylaws that established the reserves.

Notes to the Financial Statements
For the year ended December 31, 2020

2. Significant accounting policies (continued)

Revenue recognition

Taxes are recognized as revenue in the year they are levied. Through the BC Assessment appeal process property assessment values may be adjusted through a supplementary roll. Decreases or increases of taxation as a result of these re-assessments are recognized at the time they are awarded.

Fees and charges for protective, transportation, environmental, development, community and customer services, water and sewer fees are recorded on the accrual basis and recognized as earned, which is usually when services are provided.

Investment income is recorded on the accrual basis and recognized when earned.

Government transfers are recognized as revenue in the period that the transfer is authorized, eligibility criteria, if any, have been met by the District, and a reasonable estimate of the amount to be received can be made.

Developer contributions are recognized as revenue during the period in which the related costs are incurred or when infrastructure is turned over to the District.

Expenses

Expenses are recorded in the period in which the goods or services are acquired and a liability is incurred.

Use of estimates

The preparation of the financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, and the reported revenue and expenses during the reporting period. Significant areas requiring the use of management estimates relate to the determination of employee benefit plans, allowance for doubtful accounts receivable, provision for contingencies and tangible capital assets estimated useful life and related amortization. Actual results could differ from management's best estimates as additional information becomes available. Adjustments, if any, will be reflected in the financial statements in the period that the change in estimate is made, as well as in the period of settlement if the amount is different.

3. Budget figures

The budget adopted by Mayor and Council on March 3, 2020 was not prepared on a basis consistent with that used to report actual results (Public Sector Accounting Standards). The budget was prepared on a modified accrual basis while Public Sector Accounting Standards require a full accrual basis. The budget figures anticipated using surpluses accumulated in previous years to reduce current year expenditures in excess of current year revenues to \$15,435,202. In addition, the budget expensed all tangible capital asset expenditures. As a result, the budget figures presented in the statement of operations and the statement of changes in net financial assets (net debt) represent the budget adopted by Mayor and Council with adjustments as follows:

Notes to the Financial Statements
For the year ended December 31, 2020

3. Budget figures (continued)

Financial Plan (Budget) Bylaw surplus for the year

	2020 Budget
Add:	
Acquisition of tangible capital assets	\$ 34,315,613
Long term debt principal payments and actuarial adjustments	1,117,001
Less:	
Transfers from surpluses and reserves	(8,901,890)
Proceeds from long-term debt	(7,245,000)
Proceeds from disposal of tangible capital assets	(10,300)
Transfer from equity in tangible capital assets for amortization	(3.840.222)
Financial plan (Budget) surplus per statement of operations	\$ 15,435,202

4. Global Pandemic

As the impacts of COVID-19 continue, there could be further impact on the District, its citizens, employees, suppliers and other third party business associates that could impact the timing and amounts realized on the District's assets and future ability to deliver services and projects. At this time, the full potential impact of COVID-19 on the District is not known. Although the disruption from the virus is expected to be temporary, given the dynamic nature of these circumstances, the duration of disruption and the related financial impact cannot be reasonably estimated at this time. The District's ability to continue delivering non-essential services and employ related staff, will depend on the legislative mandates from the various levels of government. The District will continue to focus on collecting receivables, managing expenditures, and leveraging existing reserves and available credit facilities to ensure it is able to continue providing essential services to its citizens.

Notes to the Financial Statements For the year ended December 31, 2020

5. Cash and cash equivalents

Cash and cash equivalents consist of cash and short-term investments with maturities of 90 days or less from the date of acquisition. Cash and cash equivalents are recorded at cost and are comprised of the following:

	2020		₁ C	2019	
Cash	\$	30,803,084	\$	17,239,068	
Term Deposits		4,096,977		6,647,946	
Chartered Bank Accrual Notes and Debentures	.	9,523,299	-	12,913,758	
Total Cash and Cash Equivalents	\$	44,423,360	\$	36,800,772	

Included in 2020 cash and cash equivalents is \$1,974,297 (2019 - \$1,401,058) relating to performance deposits, the use of which is subject to certain restrictions.

Operating line of credit

The District has an operating line of credit with the Toronto Dominion Commercial Bank for an authorized amount of \$1,500,000, bearing interest at bank prime rate. At December 31 the balance outstanding on the operating line of credit was \$nil (2019 - \$nil).

6. Accounts receivable

Accounts receivable are recorded net of allowance and is comprised of the following:

	 2020	 2019
Property tax receivables	\$ 1,081,587	\$ 915,044
Trade receivables	1,981,794	3,849,118
Due from other governments	2,301,122	1,058,207
Water utility fees	1,572,472	 1,180,118
	\$ 6,936,975	\$ 7,002,487

Notes to the Financial Statements For the year ended December 31, 2020

7. Accounts payable and accrued liabilities

Accounts payable and accrued liabilities are comprised of the following:

		2020	 2019
Accounts payable	\$	2,962,339	\$ 1,630,267
Due to other governments		6,018,900	1,076,951
Trade contract holdbacks		901,130	17,964
Wages and benefits		507,272	 493,694
	<u>\$</u>	10,389,641	\$ 3,218,876

8. Deferred revenue

The District records deferred revenue for funds received in advance on services not yet rendered and is recognized as revenue during the period in which the services are provided. Because these funds are restricted in nature, they are shown as a liability.

	2019		Deferred revenue received	į	Deferred revenue recognized	2020
Prepaid taxes	\$	1,469,435	\$ 1,559,739	\$	(1,469,435)	\$ 1,559,739
Prepaid water utility fees		17,389	18,105		(17,389)	18,105
Prepaid leisure service fees		31,631	25,390		(31,631)	25,390
Deferred parcel tax		26,166	=			26,166
Other	<u> </u>	856,346	 1,293,537	·	(850,346)	 1,299,537
	\$	2,400,967	\$ 2,896,771	\$	(2,368,801)	\$ 2,928,937

9. Restricted revenue

Development cost charges and parkland acquisition funds

Pursuant to the provisions of the Local Government Act, development cost charges ("DCC's") and parkland acquisition funds are held in statutory reserve funds for the purposes for which the charges have been imposed. When the related costs are incurred, the DCC's and parkland acquisition funds are recognized as revenue. Because these funds are restricted in nature they are shown as a liability.

Notes to the Financial Statements For the year ended December 31, 2020

9. Restricted revenue (continued)

	Development cost charge restricted revenue 2020	Parkland acquisition restricted revenue 2020	Total 2020	Total 2019
Financial assets:				
Cash	\$ 8,164,050	\$ -	\$ 8,164,050	\$ 12,402,079
	8,164,050		8,164,050	12,402,079
Balance, beginning of year	12,402,079	- s	12,402,079	5,028,202
Contributions from developers	1,812,990)— 0	1,812,990	8,434,797
Permit adjustments	(2,730,255)	-	(2,730,255)	-
Interest on investments	237,808	₩	237,808	214,301
Capital financing	(3,558,572)		(3,558,572)	(1,275,221)
Balance, end of year	\$ 8,164,050	<u>\$ -</u>	\$ 8,164,050	\$ 12,402,079

In accordance with Section 562 of the Local Government Act, no DCC's were waived or reduced for eligible development as defined under Section 563 of the Act.

The balances of the DCC reserves can be itemized as follows:

		2020		2019
Roads DCC	\$	1,894,722	\$	4,079,012
Drainage DCC		902,339		818,677
Park DCC		2,537,526		2,778,687
Water DCC		1,279,828		1,959,126
Sewer DCC	<u> </u>	1,549,635	·	2,766,577
	<u>\$</u>	8,164,050	\$	12,402,079

Notes to the Financial Statements For the year ended December 31, 2020

10. Long-term debt

	Interest rate	Year of maturity		Balance, eginning of year	Ac	Iditions		rincipal ayment	170	Actuarial justment	В:	alance, end of year
General Fund												
MFA Issue 78	5.850%	2022	\$	124,018	\$::■	\$	17,164	\$	22,176	\$	84,678
MFA Issue 104	5.150%	2028		917,495		132		56,316		30,380		830,799
MFA Issue 105	4.900%	2029		298,407		6. 5 .		16,791		8,064		273,552
MFA Issue 109	1.830%	2020		25,000		:=		25,000		-		: -
MFA Issue 133	2.750%	2035		2,225,248		r <u>u</u>	-	92,469		13,641	-	2,119,138
			_	3,590,168	-	-	-	207,740	_	74,261	_	3,308,167
Water Fund												
MFA Issue 105	4.900%	2024		370,514		1.		46,213		22,194		302,107
MFA Issue 114	3.650%	2026		198,073		19 2 7		25,346				172,727
MFA Issue 114	3.650%	2026		129,446				16,564				112,882
MFA Issue 127	3.300%	2029	_	324,866		-		22,240		4,818	_	297,808
			-	1,022,899	1	r <u>u</u>		110,363	_	27,012	_	885,524
Sewer Fund												
MFA Issue 70	5.745%	2024		1,533,829				145,899		134,314		1,253,616
MFA Issue 73	6.345%	2020		23,183				10,276		12,907		=
MFA Issue 73	6.345%	2020		54,817		1 14		24,299		30,518		=
MFA Issue 75	3.050%	2021		373,010				75,607		106,349		191,051
MFA Issue 78	2.100%	2022		174,816		5. 0		24,194		31,259		119,363
MFA Issue 126	3.850%	2033		831,661		-		35,932		9,534	_	786,195
			_	2,991,316	7	=	: 1 <u>0</u>	316,207		324,881	_	2,350,225
Total long-term debt			<u>\$</u>	7,604,383	\$	i a .	\$	634,310	\$	426,154	<u>\$</u>	6,543,916

The principal repayments on long-term debt required in each of the five years and thereafter are as follows:

		2021		2022	 2023	2024	107	2025	_]	hereafter	Total
General Fund	\$	182,741	\$	182,741	\$ 165,577	\$ 165,577	\$	165,577	\$	1,160,806	\$ 2,023,019
Water Fund		111,893		113,478	115,121	116,825		72,377		140,928	670,622
Sewer Fund		281,632		206,025	181,831	181,831		35,932		287,460	1,174,711
Actuarial Adjustment)}		-	÷	 5	 9				-	2,675,564
	\$	576,266	\$	502,244	\$ 462,529	\$ 464,233	\$	273,886	\$	1,589,194	\$ 6,543,916

Notes to the Financial Statements For the year ended December 31, 2020

11. Contingent liabilities and commitments

Regional District of Central Okanagan

Regional District debt is, under the provisions of the Local Government Act, a direct, joint and several liability of the District and each electoral area and member municipality within the Regional District, including the District of Lake Country. The loan agreements with the Regional District of Central Okanagan and the Municipal Finance Authority provide that if at any time the scheduled payments provided for in the agreements are not sufficient to meet the Authority's obligation with respect to such borrowing, the resulting deficiency becomes a liability of the member municipalities.

Legal actions

The District is currently engaged in certain legal actions, the outcome of which is not determinable at this time. Accordingly, no provision has been made in the accounts for these actions. The amount of loss, if any, arising from these actions will be recorded in the accounts in the period in which the loss becomes estimable and likely.

Pension liability

The District and its employees contribute to the Municipal Pension Plan (a jointly trusted pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of the assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31,2019 the plan has about 213,000 active members and approximately 106,000 retired members. Active members include approximately 41,000 contributors from local government.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate maybe adjusted for the amortization of any unfunded actuarial liability.

Notes to the Financial Statements For the year ended December 31, 2020

11. Contingent liabilities and commitments (continued)

Pension liability (continued)

The most recent valuation for the Municipal Pension Plan as at December 31, 2018 indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis.

The District paid \$637,586 (2019 - \$562,504) for employer contributions, while employees contributed \$557,400 (2019 - \$490,936) to the plan in fiscal 2020.

The next valuation will be as at December 31, 2021 with results available in 2022.

Employers participating in the plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.

Commitments

The District has entered into various agreements and contracts for services with periods ranging from one to twenty years.

Notes to the Financial Statements For the year ended December 31, 2020

12. Taxation

In 2020 the District collected \$10,727,894 (2019 - \$10,369,254) on behalf of other taxing jurisdictions and transferred this amount to those other authorities. The collections and transfers are itemized as follows:

	2020	0	2019
Collections for and transfers to other governments			
Taxes collected			
Property taxes	\$ 25,047,039	\$	23,438,783
Special assessments	2,762,454		2,658,254
1% utility tax	232,065		232,192
Penalties and interest on taxes	162,115		211,118
Grant in lieu of taxes	 44,786		42,381
	28,248,459		26,582,728
Less transfer to other governments			
Province of BC (school taxes)	7,111,207		6,984,182
BC Assessment Authority	212,722		187,942
Municipal Finance Authority	970		927
Regional Hospital District	1,245,240		1,149,348
Okanagan Regional Library	667,661		633,373
Regional District of Central Okanagan	 1,490,094		1,413,482
	 10,727,894		10,369,254
Net taxes available for municipal purposes	\$ 17,520,565	\$	16,213,474

Notes to the Financial Statements For the year ended December 31, 2020

13. Government transfers

In 2020 the District received and recorded as revenue the following transfers:

		2020		2019
Federal Conditional Transfers				
Federal Gas Tax Strategic Priorities Fund	\$	2,661,280	\$	514,781
Provincial Unconditional Transfers				
Traffic Fine Revenue Sharing Grant		81,364		78,533
Small Community Grant		302,695		299,110
Climate Action Revenue Incentive Program		20,773		20,773
BC Active Transportation Grant	<u> </u>	278,628	<u> </u>	
	<u> </u>	683,460	100 100	398,416
Provincial Conditional Transfers				
Other Conditional Transfers		59,254		24,529
New Spaces Grant		450,000		
COVID-19 Safe Restart Grant		2,947,000		.
		3,456,254		24,529
Regional and Other External Conditional Transfers				
Gas Tax Community Works Fund		599,296		1,171,505
Student Grants		12,264		27,327
Gas Tax General Strategic Priorities Fund		10,104		23,782
Okanagan Basin Water Board		205,330		158,668
	<u> </u>	826,994	N	1,381,282
Total government transfers	\$	7,627,988	\$	2,319,008

14. Letters of credit

As of December 31, the District is holding letters of credit in the amount of \$11,163,898 (2019 - \$6,087,313), which are received as security related to performance deposits.

Notes to the Financial Statements For the year ended December 31, 2020

15. Segmented information

The District of Lake Country is a diversified municipal government that provides a wide range of services to its citizens. For management reporting purposes the District's operations and activities are organized and reported by funds and departments. The General Fund reports on property tax supported operations, which include services provided by the District to citizens such as general government, protective, transportation, environmental, planning and development and community and customer services. The utility operations are comprised of the water and sewer systems, each accounting for its own operations and programs within their own funds. Operating results reported by the following segments is included in Schedule 3.

General Government services

General Government operations are primarily funded by property taxation and business tax revenues. The expenses within the department are for legislative, general administration, human resources and finance functions within the municipality. The general revenue reported under the department includes revenues associated with taxation, business licence revenues and payments in-lieu of taxes. These revenues have not been apportioned to other departments supported by the General Fund.

Protective services

Protective services are comprised of police services provided by the Royal Canadian Mounted Police and fire services. The mandate of the police is to ensure the safety of the lives and property of citizens, preserve peace and good order, prevent crimes from occurring, detect offenders, and enforce the law. The fire department is responsible for effective fire protection and public safety services to the District. This includes fire prevention, fire safety inspections, fire control and/or suppression. Bylaw enforcement is also reported under this department.

Transportation services

Transportation services are responsible for the delivery of municipal public works services related to the planning, development and maintenance of roadway and drainage systems and street lighting.

Environmental services

Environmental services are comprised of transit, garbage and recycling services, as well as the Lake Country hydroelectric generating station.

Planning and Development

Planning and Development services monitor compliance with Council policies governing subdivision, land use and building inspection. This department also provides economic development services within the municipality.

Parks and Recreation

Parks and Recreation services provide services related to recreation, leisure and culture. The facilities managed within this department include parks, arena, seniors centre, community theatre and the community complex.

Notes to the Financial Statements For the year ended December 31, 2020

15. Segmented information (continued)

Water systems

The Water department provides safe drinking water to citizens of Lake Country. Revenue and expenses represent the amounts that are directly attributable to the function of the water department. Water is accounted for in its own fund.

Sewer system

The Sewer department manages the wastewater treatment plants and sewer collection system. Sewer is accounted for in its own fund.

16. Expenses by object

Total expenses by object are itemized in Schedule 3 – Segment Disclosure.

District of Lake Country
Schedule 1 - Schedule of Tangible Capital Assets

For the Year Ended December 31	Land	Land Improvements	Buildings	Furniture & Equipment	Vehicle & Machinery	IT Infrastructure
COST						
Opening Balance	\$ 35,221,527	\$ 6,772,672	\$ 26,111,400	\$ 2,547,014	\$ 5,901,679	\$ 597,437
Add: additions	1,445,591	3,464,083	44,415	201,689	1,215,227	227,667
Add: contributed capital	1	85,600	1		1	ı
Less: disposals/transfers	(58,599)	1	•	(48,705)	(247,904)	1
Closing balance	36,608,519	10,322,355	26,155,815	2,699,998	6,869,002	825,104
ACCUMULATED AMORTIZATION						
Opening Balance		1,307,471	7,007,990	1,398,888	2,849,105	291,683
Add: amortization	1	333,685	563,414	139,619	389,840	99,673
Less: accumulated amortization on disposals	(1)	1	1	(22,966)	(220,532)	1
Closing balance	ı	1,641,156	7,571,404	1,515,541	3,018,413	391,356
Net book value, December 31, 2020	36,608,519	8,681,199	18,584,411	1,184,457	3,850,589	433,748
Net book value, December 31, 2019	\$ 35,221,527	\$ 5,465,201	\$ 19,103,410	\$ 1,148,126	\$ 3,052,574	\$ 305,754

District of Lake Country
Schedule 1 - Schedule of Tangible Capital Assets

		Engineerin	Engineering Structures				
For the Year Ended December 31	Water	Sewer	Roads	Environmental & Other	Work-in- Progress	2020 Total	2019 Total
COST							
Opening Balance	\$ 50,303,409	\$ 50,303,409 \$ 19,891,974 \$ 58,679,060 \$	\$ 58,679,060		\$ 6,961,077	\$217,106,040	4,118,791 \$ 6,961,077 \$217,106,040 \$ 197,760,556
Add: additions	10,543	1,181,425	T	Т	14,024,948	21,815,588	20,976,101
Add: contributed capital	52,561	57,092	122,787	J	1	318,040	13,215,918
Less: disposals/transfers	(38,060)		L	1	(5,385,933)	(5,779,201)	(14,846,535)
Closing balance	50,328,453	21,130,491	58,801,847	4,118,791	15,600,092	233,460,467	217,106,040
ACCUMULATED AMORTIZATION							
Opening Balance	9,876,223	4,489,497	15,708,900	1,081,183	313	44,010,940	40,153,999
Add: amortization	1,009,854	347,456	1,432,923	102,970	1	4,419,434	4,075,366
Less: accumulated amortization on disposals	(12,383)		ı	30	1	(255,881)	(218,425)
Closing balance	10,873,694	4,836,953	17,141,823	1,184,153		48,174,493	44,010,940
Net book value, December 31, 2020	39,454,759	16,293,538	41,660,024	2,934,638	15,600,092	185,285,974	
Net book value, December 31, 2019	\$ 40,427,186	\$ 15,402,477	\$ 42,970,160	\$ 3,037,608	\$ 6,961,077		\$ 173,095,100

District of Lake Country
Schedule 2 - Schedule of Accumulated Surplus

For the year ended December 31, 2020	Balances, Beginning of Year	Withdrawals	Contributions	ions	Transfer to Capital	Interest & Actuarial Adjustments	Ba	Balances, End of Year
Surplus and Non-Statutory Reserves				<u>.</u>				
General fund surplus	\$ 3,122,932	- \$	\$ 1,75	1,754,462 \$	(1,263,242)	\$ 287	s	3,614,439
Water fund surplus	1,150,445	á l á	210		ž i tė.	26,921		1,177,366
Sewer fund surplus	441,121	f i	•		ľ	10,322		451,443
General capital reserve	3,230,554	.1	1,24	1,243,498	(1,489,926)	72,712		3,056,838
Water capital reserve	5,106,607	åk	1,52	,525,011	(1,825,169)	115,983		4,922,432
Sewer capital reserve	886,433	ı,	53	535,854	(785,560)	17,821		654,548
Climate action reserve	1,280,980	J	35	351,103	(42,000)	33,591		1,623,674
Community works gas tax reserve	1,323,805	àİŝ	29	599,296	(350,000)	33,894		1,606,995
Equipment acquisition and replacement reserve	342,077	f i	34	344,588	(308,405)	8,428		386,688
Facilities reserve	204,632	(32,530)		288,992	(78,972)	6,200		385,322
Financial stabilization reserve	490,343	älä	2,62	2,627,248	(51,527)	41,609		3,107,673
Fire facilities and equipment reserve	1,925,948	ľ	1,02	1,026,589	(1,519,084)	39,305		1,472,758
Future servicing works reserve	1,081,586	(106,929)	•		d I	;I		974,657
Future capital expenditures reserve	442,159	alt:	1,54	1,542,263	(23,200)	al:		1,961,222
Information technology reserve	122,723	I r	42	425,000	(130,000)	6,323		424,046
Policing reserve	1,148,781	(250,000)	£ 3	290,830	(21,730)	27,105		1,194,986
Solid waste reserve	368,214	ŝ i s	19	197,006	(34,352)	10,520		541,388
Transportation infrastructure reserve	1,104,911	(300,000)		1,283,509	(1,083,592)	24,684	9	1,029,512
	23,774,251	(692,459)		14,035,249	(9,006,759)	475,705	l	28,585,987
Statutory Reserves								
Access to body of water reserve	1,957	3 .1 8	210		3 1 5	46		2,003
Land sale reserve	390,461	f i	I		(384,467)	4,638		10,632
Parkland acquisition reserve	139,490	1	4	46,694	a	3,811		189,995
	531,908	f	4	46,694	(384,467)	8,495		202,630
Investment in Non Financial Assets								
Equity in tangible capital assets	165,490,720	(5,587,401)	ļ	17,382,005	1	426,154	04	177,711,478
Accumulated surplus	\$ 189,796,879	\$ (6,279,860)	s	31,463,948 \$	(9,391,226)	\$ 910,354	s	206,500,095

District of Lake Country Schedule 3 - Schedule of Segment Disclosure

	General Gover	General Government Services	Protective Services	Services	Transportation Services	ion Services
For the year ended December 31	2020 Budget	2020 Actual	2020 Budget	2020 Actual	2020 Budget	2020 Actual
Revenue						
Taxation	\$ 13,826,668	\$ 13,826,668 \$ 13,689,573 \$	\$ 2,405,640 \$	\$ 2,405,212	· \$, \$
Utility revenues	II b ix	ı	l De		1100	1
Services provided to other governments	•	ī	395,338	395,203	•	ť
Sale of services	41,800	83,171	12,500	58,178	286,500	160,771
Permits and licences	118,100	125,799	15,000	18,540	84,500	65,668
Interest on investments	456,482	341,741	Þ	: (f)	l Pr	1
Government transfers	995,270	3,915,102	80,000	81,364	r	304,912
Developer contributions	•	46,694	1	ì	1,984,676	1,859,877
Other revenue	593,400	1,075,933	25,100	1,144	96,001	902,392
Total revenue	16,031,720	19,278,013	2,933,578	2,959,641	2,451,677	3,293,620
Expenses						
Salaries, wages and benefits	2,721,866	2,736,314	1,506,627	1,464,086	759,837	712,990
Contract services	1,005,026	645,179	2,343,970	2,036,828	3,191,769	3,032,325
Grants to community organizations	26,050	22,575	8,500	7,000	1	1
Materials and supplies	149,700	136,515	203,200	183,006	220,120	260,954
Utilities	ı	E.	27,200	22,445	83,000	100,688
Amortization	144,797	156,995	217,850	240,137	1,430,299	1,650,764
Loss on disposal of tangible capital assets	1	25,739	1	11,038		1
Interest expense	12,000	9,325		×	33,201	33,201
Total expenses	4,059,439	3,732,642	4,307,347	3,964,540	5,718,226	5,790,922
Annual surplus (deficit)	\$ 11,972,281	\$ 15,545,371	\$ (1,373,769)	\$ (1,004,899)	\$ (3,266,549)	\$ (2,497,302)

District of Lake Country

Schedule 3 - Schedule of Segment Disclosure

	-	Environmental Services	l Services	Planning and Development	Developme	ا ا <u>ت</u> ا	Parks and	Parks and Recreation	ſ
For the year ended December 31		2020 Budget	2020 Actual	2020 Budget	2020 Actual		2020 Budget	2020 Actual	
Revenue									
Taxation	↔	\$	•	, \$, \$	❖	1	٠ ج	
Utility revenues		ı.	36		×		II.	1	
Services provided to other governments			£				55,000	55,000	0
Sale of services		1,582,500	1,619,480	90,500	119,826	97	595,700	433,293	m
Permits and licences		∛	Ð	642,100	1,907,648	848	∀	9	
Interest on Investments		100	ì	III	1		III.	1	
Government transfers		•	£	•			4,823,842	3,111,280	0
Developer contributions		•	ì		1		13,675	6,175	ın
Other revenue		1	5,272	7,970	53,346	146	501,479	338,008	m
Total revenue		1,582,500	1,624,752	740,570	2,080,820	ا 20	5,989,696	3,943,756	ام
Expenses									
Salaries, wages and benefits		451,845	481,808	1,091,470	1,009,301	10	1,464,394	1,349,096	10
Contract services		970,860	907,346	341,627	160,427	127	966,513	863,527	7
Grants to community organizations			1	35,000	35,000	8	151,100	150,500	0
Materials and supplies		16,300	7,655	13,000		9,485	484,497	422,824	<+
Utilities		4,500	3,145	•	Ű.		350,600	306,733	m
Amortization		146,783	145,857	•	ı		484,506	654,522	~
Loss on disposal of tangible capital assets			1	•	18			1	
Interest expense	, l	24,535	11,284		·	1	158,279	120,546	ام
Total expenses		1,614,823	1,557,095	1,481,097	1,214,213	13	4,059,889	3,867,748	തി
Annual surplus (deficit)	ψ	(32,323) \$	67,657	\$ (740,527)	\$ 866,607	 	1,929,807	\$ 76,008	oo ll
		Š	6			A R			

District of Lake Country Schedule 3 - Schedule of Segment Disclosure

	Water S	Water Systems	Sewer	Sewer System		Totals	
For the year ended December 31	2020 Budget	2020 Actual	2020 Budget	2020 Actual	2020 Budget	2020 Actual	2019 Actual
Revenue							
Taxation	\$ 100,904	\$ 100,905	\$ 1,262,550	\$ 1,324,875	\$ 17,595,762	\$ 17,520,565	\$ 16,213,474
Utility revenues	4,196,200	4,242,014	824,000	843,919	5,020,200	5,085,933	4,877,436
Services provided to other governments	Ĕ	k	335,792	359,120	786,130	809,323	772,301
Sale of services	179,300	218,643	55,000	41,350	2,843,800	2,734,712	3,871,830
Permits and licences	ji	1	j	1	859,700	2,117,655	1,582,555
Interest on investments	42,812	53,933	325,881	335,203	825,175	730,877	1,019,849
Government transfers	25,000	10,000	205,300	205,330	6,129,412	7,627,988	2,319,008
Developer contributions	1,825,199	1,418,794	3,754,188	595,766	7,577,738	3,927,306	14,555,239
Other revenue	5,201	3,975	100	1	1,229,251	2,380,070	1,237,625
Total revenue	6,374,616	6,048,264	6,762,811	3,705,563	42,867,168	42,934,429	46,449,317
Expenses							
Salaries, wages and benefits	1,151,154	1,015,416	708,782	655,766	9,855,975	9,424,777	8,484,973
Contract services	684,117	685,981	511,935	452,923	10,015,817	8,784,536	9,336,787
Grants to community organizations	ì	1	1	1	220,650	215,075	177,283
Materials and supplies	488,760	628,773	134,500	146,986	1,710,077	1,796,198	1,703,629
Utilities	420,050	277,247	176,200	175,605	1,061,550	885,863	939,054
Amortization	895,869	1,042,178	520,118	528,981	3,840,222	4,419,434	4,075,366
Loss on disposal of tangible capital assets	ĵ	25,678	Ĩ	ı	Ī	62,455	5,036
Interest expense	72,011	46,310	427,649	422,209	727,675	642,875	707,406
Total expenses	3,711,961	3,721,583	2,479,184	2,382,470	27,431,966	26,231,213	25,429,534
Annual surplus (deficit)	\$ 2,662,655	\$ 2,326,681	\$ 4,283,627	\$ 1,323,093	\$ 15,435,202	\$ 16,703,216	\$ 21,019,783

District of Lake CountrySchedule 4 - COVID-19 Safe Restart Grant (Unaudited)

COVID-19 Safe Restart Grant received November 2020	•	\$2,947,000
Eligible costs incurred:		
Computer and technology costs to improve connectivity and virtual communications	\$101,130	
Revenue shortfalls	215,066	
General government services	12,448	
Protective services	3,258	
Parks and Recreation Services	92,850	
Total eligible costs incurred		\$460,353
Balance, December 31, 2020	S	\$2,522,248



2020 Tax Exemptions Provided by Council Year ended December 31, 2020	Municipal Taxes	Other Taxes	Total Taxes
Church Buildings			
BC Association of 7th Day Adventists	3,693	950	4,643
Christian and Missionary Alliance	3,057	787	3,845
Kelowna Christian Centre Society	3,331	857	4,189
Roman Catholic Bishop of Nelson	6,213	1,586	7,800
St. Francis Anglican Church	1,493	384	1,877
The Missionary Church	2,291	590	2,881
Winfield Jehovah's Witness Trustees	6,267	1,613	7,880
Winfield United Church	2,972	765	3,738
Camps			
BC Lions Society for Children with Disabilities	7,802	5,281	13,083
Camp Hatikvah Foundation	33,853	19,562	53,415
Girl Guides Association Central Okanagan Division	23,055	11,693	34,748
Community Halls			
Community Hall Association of OK Centre	5,979	1,802	7,781
Oyama Community Club	9,951	2,543	12,494
Oyama Community Club (Royal Canadian Legion Branch 189)	2,288	880	3,168
Winfield Memorial Hall	-	-	-
Not for Profit Service Organizations			
Central Okanagan Rebroadcast Society	238	92	330
Central Okanagan SD#23, Boys & Girls Club	16,114	6,319	22,432
District of Lake Country, Land Fire Hall Site	1,759	1,310	3,069
Lake Country Seniors Housing Society	9,365	6,904	16,268
Lake Country/LC Heritage & Cultural Society	14,987	5,678	20,665
Oceola Fish & Game Club	7,369	2,008	9,378
Ducks Unlimited	360	268	628
BC Teen Challenge	2,915	2,157	5,072
Winfield Curling Club & Horseshoe Club & Seniors Society	13,031	4,926	17,957

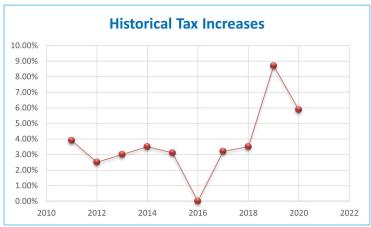
Church buildings and the land beneath the buildings are statutorily exempt and are not included in total.

	2020	2019	2018	2017	2016
of Taxable Propertie	es				
	6,760	6,525	6,469	6,264	6,108
	'	'	-	-	
ssessments by Class					
Residential	4,343,167,604	4,164,786,181	3,844,959,194	3,275,359,485	2,832,981,45
Utilities	4,255,098	4,012,992	3,732,686	3,733,782	3,691,98
Light Industry	22,814,000	19,612,400	17,652,100	16,100,000	14,108,50
Business	170,587,857	165,083,057	145,415,057	130,593,106	115,147,60
Recreational	12,735,100	10,304,900	10,617,900	10,517,900	10,738,600
Farm	8,138,861	8,232,899	8,138,861	8,097,264	8,072,076
TOTAL	4,561,698,520	4,372,032,429	4,030,515,798	3,444,401,537	2,984,740,21
		-			
verage Residential S	ingle Family Dw	elling			
	710,703	695,000	656,000	571,000	507,00
	,	,	,	,	
Averiainal NAIII Dataa I	Clasa /:::: al di:	C\			
Municipal Mill Rates I	by Class (Includi				
Residential	2.5	2.8496	2.7642	2.9929	3.238
Utilities	37.95	45.7491	43.9792	43.5394	42.306
Light Industry	12.6809	14.6955	14.3453	15.1029	16.758
Business	5.9584	7.1009	7.0509	7.4435	7.528
Recreational	5.46	6.7478	7.1959	6.9902	6.625
Farm	0.55	1.031	0.9184	0.9338	0.870
Revenues by Class (in	cluding fire)				
Residential	10,857,919	11,859,043	10,622,612	9,794,433	9,169,15
Utilities	161,481	181,715	163,167	161,618	155,463
Light Industry	289,302	287,829	252,969	242,909	236,198
Business	1,016,431	1,172,238	1,025,307	972,070	866,90
Recreational	69,534	69,536	76,406	73,522	71,14
Farm	4,629	8,240	7,280	7,355	6,84
Total	12,399,296	13,578,601	12,147,741	11,251,907	10,505,70
6 of Overall Tax Reve	nue by Class				
Residential	87.57%	87.34%	87.45%	87.04%	87.29
Utilities	1.3%	1.34%	1.34%	1.44%	1.59
Light Industry	2.33%	2.12%	2.08%	2.16%	2.39
Business	8.2%	8.63%	8.44%	8.64%	8.29
Recreational	.56%	0.51%	0.63%	0.65%	0.7%
Farm	0.04%	0.06%	0.06%	0.07%	0.1%

	2020	2019	2018	2017	2016
Total Property Tax Co	ollections				
	25,047,039	23,438,783	21,655,788	20,544,297	19,787,481
Tax Per Capita					
	946	897	866	846	741
Debt Per Capita					
	418	502	625	746	787
Reserves Per Capita					
	2,360	2,424	1,780	1,843	1,391
Consolidated Revenu	ues (see notes)				
	42,934,429	46,449,317	42,153,272	41,667,747	31,720,879
Consolidated Expens	ses (see notes)				
	26,231,213	25,429,534	22,936,402	21,626,919	19,601,379
Annual Surplus					
	16,703,216	21,019,783	19,216,870	20,040,828	12,119,500

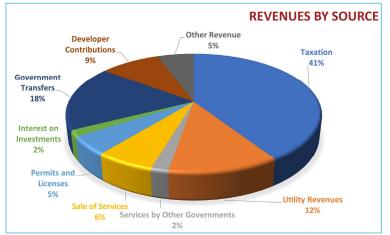
2020 Principle Taxpayers (Top 10)	Sector	Property
TERASEN GAS INC	Utility	Gas Utility
MACDONALD LAKESHORE PROPERTIES LTD	Development	Multiple Properties
0713065 BC LTD	Retail	Coopers Village
TURTLE BAY CROSSING DEVELOPMENT LTD	Retail	Turtle Bay Crossing
MARKUI CONTRACTING LTD	Retail	Winfield Shopping Centre
O'ROURKE FAMILY VINEYARDS LTD	Hospitality	Peak Cellars
BC TREE FRUITS COOPERATIVE	Agricultural	Grower Coop
KON KAST (OYAMA) HOLDINGS LTD	Industrial	Gravel Pit
BRITISH COLUMBIA HYDRO AND POWER AUTHORITY	Utility	Hydro Utility
OK BUILDERS SUPPLIES LTD	Industrial	Gravel Pit

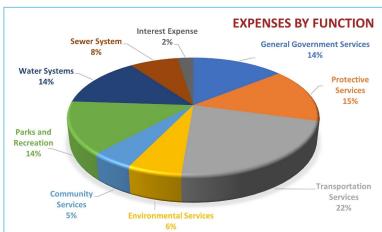




STATISTICS

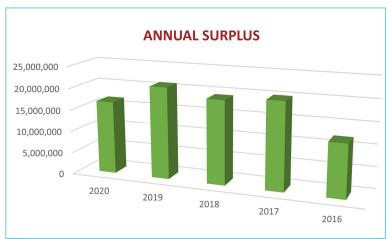
Revenues by Source	2020	2019	2018	2017	2016
Taxation	17,520,565	16,213,474	14,718,857	13,693,420	12,862,902
Utility Revenues	5,085,933	4,877,436	4,464,269	4,452,530	4,378,676
Services by Other Governments	809,323	772,301	777,740	715,408	708,023
Sale of Services	2,734,712	3,871,830	3,474,319	3,298,240	2,984,831
Permits and Licenses	2,117,655	1,582,555	1,500,584	1,277,358	1,377,013
Interest on Investments	730,877	1,019,849	812,154	690,195	593,542
Government Transfers	7,627,988	2,319,008	4,645,319	6,186,210	1,802,712
Developer Contributions	3,927,306	14,555,239	10,033,209	10,181,692	6,285,559
Other Revenue	2,380,070	1,237,625	1,726,821	1,172,694	727,621
Total Revenue	42,934,429	46,449,317	42,153,272	41,667,747	31,720,879

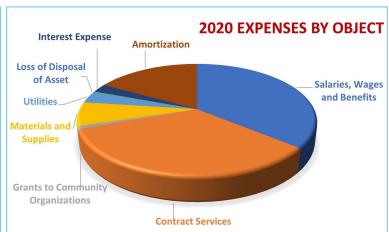




Expenses by Function	2020	2019	2018	2017	2016
General Government Services	3,723,317	3,205,678	3,136,742	3,297,654	2,416,380
Protective Services	3,964,540	3,967,747	3,423,043	3,331,648	3,152,718
Transportation Services	5,757,721	5,474,204	4,883,351	4,342,584	4,063,207
Environmental Services	1,545,811	1,869,964	1,565,092	1,352,179	1,351,201
Community Services	1,214,213	1,214,545	1,174,326	1,168,022	1,059,391
Parks and Recreation	3,747,202	3,674,924	3,367,980	3,051,463	2,636,116
Water Systems	3,675,273	3,299,236	2,851,136	2,574,544	2,515,110
Sewer System	1,960,261	2,015,830	1,710,803	1,676,954	1,527,398
Interest Expense	642,875	707,406	823,929	831,871	879,858
Total Revenue	26,231,213	25,429,534	22,936,402	21,626,919	19,601,379

	2020	2019	2018	2017	2016
Annual Surplus					
	16,703,216	21,019,783	19,216,870	20,040,828	12,119,500



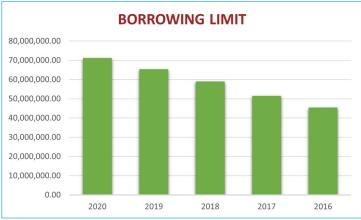


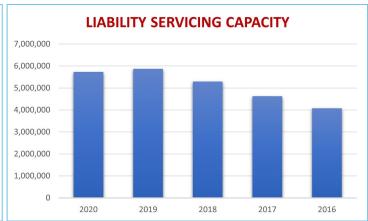
Expenses by Object	2020	2019	2018	2017	2016
Salaries, Wages and Benefits	9,424,777	8,484,973	7,630,857	6,687,520	6,134,798
Contract Services	8,784,536	9,336,787	8,381,311	8,458,497	7,470,094
Grants to Community Organizations	215,075	177,283	169,224	155,668	145,085
Materials and Supplies	1,796,198	1,703,629	1,326,119	1,161,698	1,055,862
Utilities	885,863	939,054	912,111	917,051	776,918
Loss on Disposal of Asset	62,455	5,036	500	2,940	13,532
Interest Expense	642,875	707,406	823,929	831,871	879,858
Amortization	4,419,434	4,075,366	3,692,351	3,411,674	3,125,232
Total	26,231,213	25,429,534	22,936,402	21,626,919	19,601,379

Acquisition of Tangible Assets	2020	2019	2018	2017	2016	2015
Acquisition of Tangible Capital Assets	16,429,655	6,484,504	13,598,643	10,636,855	5,379,953	8,117,562
Developer Contribution of Tangible Capital Assets	318,040	13,215,918	6,863,247	7,944,018	4,478,491	1,683,199
Total	16,747,695	19,700,422	20,461,890	18,580,873	9,858,444	9,800,761

STATISTICS

Debt Capacity Last 5 Years	2020	2019	2018	2017	2016
Total Revenue for Purposes of Limit	30,307,898	29,199,194	27,437,946	25,304,236	23,277,638
Liability Servicing Limit	7,576,975	7,299,799	6,859,487	6,326,059	5,819,410
Actual Debt Servicing Cost	1,270,930	1,418,279	1,554,118	1,696,758	1,738,613
Additional Debt Servicing Cost	573,080	7,889	9,556	9,556	9,556
Liability Servicing Capacity Available	6,394,012	5,873,631	5,295,813	4,619,745	4,071,241
Borrowing Limit (20 years @ 6%)	71,044,578	65,262,567	58,842,367	51,330,500	45,236,011
Accumulated Surplus/(Deficit)	205,794,032	189,796,879	168,777,096	149,560,226	129,519,398
Net Assets (Debt)	21,153,296	16,635,837	11,170,539	8,717,709	3,840,080





HYDROELECTF GENERATION	RIC	2020
Total Revenue		\$436,500
Total Expenses		\$106,200
	Net Revenue	\$330,300

The hydroelectric generating system was completed in 2009 and has now been operating for 12 years.



Photo Credit: Donna Fazen

Population Statistics

Population Centre	2018 Population	2017-18 Change	2019 Population	2018-19 Change	2020 Population	2019-20 Change	
Central Okanagan	entral Okanagan 213,831		2.6% 218,454		222,748	2.0%	
Lake Country	14,882	4.7%	15,320	2.9%	15,654	2.2%	
Kelowna	139,727	2.6%	143,067	2.4%	146,127	2.1%	
Peachland	5,670	0.9%	5,716	0.8%	5,781	1.1%	
West Kelowna	35,459	2.0%	35,963	1.4%	36,496	1.5%	

Yearly Building Statistics	2020			2019	2018		
Category	Permit	Value	Permit	Value	Permit	Value	
Single Family Dwelling	93	58,486,100	89	47,965,775	113	62,859,632	
Commercial	13	7,518,800	15	7,638,237	15	3,011,500	
Agriculture	19	11,686,930	55	2,462,994	9	547,708	
Industrial	1	650,000	0	0	0	0	
Institutional	1	9,000,000	1	24,300,000	7	436,000	
Multi-Family Dwelling*	23	20,302,510	23	20,514,104	24	19,107,398	
*Other	181	7,905,300	201	9,625,395	210	8,982,279	
Total Permits/Values	331	115,549,640	384	112,506,505	378	94,944,517	

^{*} Multi-family dwelling permits represent the number of permits issued rather than the number of units constructed. One multi-family dwelling permit may consist of two or more units.

Business License Revenue									
Year	Change of Name/Location		Partial year License		Full Year License		Inter-Municipal Li- cense		Total
	\$/Unit	Units	\$/Unit	Units	\$/Unit	Units	\$/Unit	Units	Revenue
2020	\$64.75	13	\$0	0	\$0	138	-	-	\$95,835.25
	-	-	-	-	\$79.50	408	\$150.00	233	
	-	-	-	-	\$106.00	248	-	-	
	-	-	-	-	\$530.75	2	-	-	
2019	\$62.30	13	\$0	0	\$0.00	130	-	-	\$75,962.90
	-	-	-	-	\$76.50	254	\$150.00	177	
	-	-	-	-	\$102.00	276	-	-	
	-	-	-	-	\$510.00	2	-	-	
2018	\$60.00	4	\$0	0	\$75.00	203	\$150.00	198	\$94,275.00
	-	-	-	-	\$90.00	239	-	-	
	-	-	-	-	\$100.00	276	-	-	
2017	\$25.00	10	\$45.00	0	\$75.00	107	\$150.00	168	\$83,415.00
	-	-	-	-	\$90.00	281	-	-	
	-	-	-	-	\$100.00	243	-	-	
2016	\$25.00	20	\$45.00	10	\$90.00	669	\$150.00	172	\$86,960.00
2015	\$25.00	13	\$45.00	13	\$90.00	620	\$150.00	148	\$78,160.00



Life. The Okanagan Way.

